




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9191																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9820053157																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	16-08-2023 01:56:00																	
Vendor Details :																				
Company Name/Client Name :	Captain Kohal	Customer's Mobile :	9820053157	Name :	Captain Kohal															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	camera no. 13 in night mode flickering issue																			
Technician Comment :	Camera nmbr 13 changed BNC from camera end and also rejoin from cut cable by parrot now it's working ok but in under observation. Also terrace nmb6 camera reconnection becz sea side so BNC and DC rushted now all working ok with recording.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Camera nmbr 13 changed BNC from camera end and also rejoin from cut cable by parrot now it's working ok but in under observation. Also terrace nmb6 camera reconnection becz sea side so BNC and DC rushted now all working ok with recording.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-08-2023 12:09:05</td><td>Atique Salmani</td><td>Completed</td><td>Camera nmbr 13 changed BNC from camera end and also rejoin from cut cable by parrot now it's working ok but in under observation. Also terrace nmb6 camera reconnection becz sea side so BNC and DC rushted now all working ok with recording.</td><td></td></tr><tr><td>17-08-2023 10:52:05</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-08-2023 12:09:05	Atique Salmani	Completed	Camera nmbr 13 changed BNC from camera end and also rejoin from cut cable by parrot now it's working ok but in under observation. Also terrace nmb6 camera reconnection becz sea side so BNC and DC rushted now all working ok with recording.		17-08-2023 10:52:05	Atique Salmani	New		-
Date Time	Technician Name	Status	Remark	Sign																
17-08-2023 12:09:05	Atique Salmani	Completed	Camera nmbr 13 changed BNC from camera end and also rejoin from cut cable by parrot now it's working ok but in under observation. Also terrace nmb6 camera reconnection becz sea side so BNC and DC rushted now all working ok with recording.																	
17-08-2023 10:52:05	Atique Salmani	New		-																

Previous Complain History :			
	Date Time	Technician Name	Remark
	07-08-2023 10:11:49	Atique Salmani	Camera no 1 main gate new changed with box and connector and 7 nmbr again off so 1 nmbr camera swap against 7 nmbr and 8 nmbr terrace camera adjust verifocal and working ok all cameras .
	01-08-2023 10:51:11	Atique Salmani	Bike parking camera no vedeo issue resolved by reconnection and kichen side camera BNC changed And main gate camera angel set and lence clean but blurr and also terrace camera chenged new and shifted little a bit now all working ok but terrace and main gate camera need to changed .