


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9038					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9820053157				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	01-08-2023 10:51:11		
Vendor Details :					
Company Name/Client Name :	Captain Kohal	Customer's Mobile :	9820053157	Name :	Captain Kohal
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	1 camera not working				
Technician Comment :	Bike parking camera no vedeo issue resolved by reconnection and kichen side camera BNC changed And main gate camera angel set and lence clean but blurr and also terrace camera chenged new and shifted little a bit now all working ok but terrace and main gate camera need to changed .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Bike parking camera no vedeo issue resolved by reconnection and kichen side camera BNC changed And main gate camera angel set and lence clean but blurr and also terrace camera chenged new and shifted little a bit now all working ok but terrace and main gate camera need to changed .				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	01-08-2023 11:54:00	Atique Salmani	Completed	Bike parking camera no vedeo issue resolved by reconnection and kichen side camera BNC changed And main gate camera angel set and lence clean but blurr and also terrace camera chenged new and shifted little a bit now all working ok but terrace and main gate camera need to changed .	
	01-08-2023 10:51:18	Atique Salmani	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	16-08-2023 01:56:00	Atique Salmani	Camera nmb13 changed BNC from camera end and also rejoint from cut cable by parrot now it's working ok but in under observation. Also terrace nmb6 camera reconnection bec sea side so BNC and DC rushted now all working ok with recording.
	07-08-2023 10:11:49	Atique Salmani	Camera no 1 main gate new changed with box and connector and 7 nmb1 again off so 1 nmb1 camera swap against 7 nmb1 and 8 nmb1 terrace camera adjust verifocal and working ok all cameras .