




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE870</b> |  |                          |  |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
|---------------------------------------|--|--------------------------|--|---|---------------|-----------|-----------------|--------|--------|------|------------------------|--------------|-----------|--|---|------------------------|--------------|-----|--|---|------------------------|--------------|-----|--|---|
| <b>Priority :</b>                     | High   |                          |  |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| <b>Created By :</b>                   | Admin - Apurva Vajaria   |                          |  |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| <b>Complaint Mob. No. :</b>           | 9820053157   |                          |  |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| <b>Technician Name :</b>              | Ravi Rajbhar   |                          | <b>Technician Mobile :</b>   | 8080922965  |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| <b>Ticket Type :</b>                  | New Installation   | <b>Date &amp; Time :</b> | 07-01-2020 10:43:29  |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| <b>Vendor Details :</b>               |  |                          |  |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| Company Name/Client Name :            | Captain Kohal  | Customer's Mobile :      | 9820053157   | Name :  | Captain Kohal |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| <b>Address :</b>                      |  |                          |  |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| Mumbai , , , , Maharashtra            |  |                          |  |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| <b>AMC Details :</b>                  |  |                          |  |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| Expiry Date :                         | 01-01-1970 05:30:00  |                          | Type :   |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| <b>Product Name :</b>                 | CCTV   |                          |  |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| <b>Complain :</b>                     | Dome: 3 , bullet : 13 , 16 CH :1, SMPS :4, 4 TB HDD: 1   |                          |  |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| <b>Technician Comment :</b>           | caiptan kohal sir Palghar 14 new hd dome camera installation done and ok working and online on steric ip in phone caiptan kohal sir dvr recoding going on in dvr dvr frame rate bit rate 15 /512   |                          |  |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Apurva Vajaria   |                          |  |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| <b>Remark :</b>                       | caiptan kohal sir Palghar 14 new hd dome camera installation done and ok working and online on steric ip in phone caiptan kohal sir dvr recoding going on in dvr dvr frame rate bit rate 15 /512   |                          |  |   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-01-2020<br/>01:03:30</td><td>Ravi Rajbhar</td><td>Completed</td><td>caiptan kohal sir Palghar 14 new hd dome camera installation done and ok working and online on steric ip in phone caiptan kohal sir dvr recoding going on in dvr dvr frame rate bit rate 15 /512</td><td></td></tr><tr><td>15-01-2020<br/>10:41:31</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>07-01-2020<br/>10:43:30</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |  |   |               | Date Time | Technician Name | Status | Remark | Sign | 28-01-2020<br>01:03:30 | Ravi Rajbhar | Completed | caiptan kohal sir Palghar 14 new hd dome camera installation done and ok working and online on steric ip in phone caiptan kohal sir dvr recoding going on in dvr dvr frame rate bit rate 15 /512 |  | 15-01-2020<br>10:41:31 | Ravi Rajbhar | New |  | - | 07-01-2020<br>10:43:30 | Ravi Rajbhar | New |  | - |
| Date Time                             | Technician Name  | Status                   | Remark   | Sign  |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| 28-01-2020<br>01:03:30                | Ravi Rajbhar   | Completed                | caiptan kohal sir Palghar 14 new hd dome camera installation done and ok working and online on steric ip in phone caiptan kohal sir dvr recoding going on in dvr dvr frame rate bit rate 15 /512 |  |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| 15-01-2020<br>10:41:31                | Ravi Rajbhar   | New                      |  | -   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |
| 07-01-2020<br>10:43:30                | Ravi Rajbhar   | New                      |  | -   |               |           |                 |        |        |      |                        |              |           |  |   |                        |              |     |  |   |                        |              |     |  |   |

| Previous<br>Complain<br>History : | Date Time           | Technician Name | Remark   |
|-----------------------------------|---------------------|-----------------|--|
|                                   | 01-08-2023 10:51:11 | Atique Salmani  | Bike parking camera no vedeo issue resolved by reconnection and kichen side camera BNC changed And main gate camera angel set and lence clean but blurr and also terrace camera chenged new and shifted little a bit now all working ok but terrace and main gate camera need to changed . |
|                                   | 30-01-2023 09:57:16 | Atique Salmani  |  |