




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE4943 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|---|--|---|---------------|-----------|-----------------|--------|---------------------|----------------|---|---------------------|----------------|--|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9820053157 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Yogesh Desai | | Technician Mobile : | 8080922963 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 05-03-2022 10:26:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Captain Kohal | Customer's Mobile : | 9820053157 | Name : | Captain Kohal | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | beep sound issue | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | beep sound of video loss is now off two cameras are removed from terrace from client for renovation purpose.all camera working ok. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | beep sound of video loss is now off two cameras are removed from terrace from client for renovation purpose.all camera working ok. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-03-2022 12:24:40</td><td>YogeshDesai</td><td>Completed</td><td>beep sound of video loss is now off two cameras are removed from terrace from client for renovation purpose.all camera working ok.</td><td></td></tr><tr><td>07-03-2022 12:20:12</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>07-03-2022 10:56:36</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>05-03-2022 10:26:34</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>05-03-2022 10:26:00</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 07-03-2022 12:24:40 | YogeshDesai | Completed | beep sound of video loss is now off two cameras are removed from terrace from client for renovation purpose.all camera working ok. |  | 07-03-2022 12:20:12 | YogeshDesai | New | | - | 07-03-2022 10:56:36 | YogeshDesai | New | | - | 05-03-2022 10:26:34 | YogeshDesai | New | | - | 05-03-2022 10:26:00 | YogeshDesai | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-01-2022 10:07:08</td><td>Atique Salmani</td><td>one old camera installed and camera nmbr 6 on off issue bresolved it's under observation and camera nmbr 12 reconction and all working ok.3 bnc used . total 4 comes .issue resolved.</td></tr><tr><td>07-01-2022 05:52:28</td><td>Atique Salmani</td><td>3 cameras changed and dvr end also 2 bnc changed and all working ok. old cameras hand over to Aryan sir .</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 21-01-2022 10:07:08 | Atique Salmani | one old camera installed and camera nmbr 6 on off issue bresolved it's under observation and camera nmbr 12 reconction and all working ok.3 bnc used . total 4 comes .issue resolved. | 07-01-2022 05:52:28 | Atique Salmani | 3 cameras changed and dvr end also 2 bnc changed and all working ok. old cameras hand over to Aryan sir . | | | | | | | | | | | | | | | | | | | | | |
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