## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Det	ails : VE4545								
Priority:	Low								
Created By:	Admin - Apurva Vajaria								
Complaint Mob. No. :	9820053157								
Technician Name	Atique Salmani		Technician Mo	bile 8080922984					
Ticket Type :	Complain	Date & Time :	07-01-2022 05:5	-01-2022 05:52:28					
Vendor Details :			•						
Company Name/Client Name :	Captain Kohal	Customer's Mobile :	9820053157	Name : Ca		Ca	ptain Kohal		
Address :									
Mumbai , , , , Maharashtra									
AMC Details :									
Expiry Date :	01-01-1970 05:30:	Type:							
<b>Product Name:</b>	CCTV								
Complain:	camera blur issue								
Technician Comment :	$3\ \text{cameras}$ changed and dvr end also $2\ \text{bnc}$ changed and all working ok. old cameras hand over to Aryan sir .								
Complain Operator :	Desktop - Apurva Vajaria								
Remark:	$3\ \text{cameras}$ changed and dvr end also $2\ \text{bnc}$ changed and all working ok. old cameras hand over to Aryan sir .								
<b>Status History:</b>	Date Time	Technician Name	Status	Remark			Sign		
	15-01-2022 01:40:33	3 Atique Salmani	Completed	dvr e chan ok. o	neras changed and ind also 2 bnc ged and all workin ld cameras hand to Aryan sir .		4K		
	15-01-2022 10:32:58	3 Atique Salmani	New				-		
	07-01-2022 06:44:05	5 Atique Salmani	Awaiting Spares		let and one dome eras need to ged .		NV		
	07-01-2022 05:52:44	Atique Salmani	New			$\Box$	-		
	07-01-2022 05:52:28	3 Atique Salmani	New						

Previous Complain History	Date Time	Technician Name	Remark			
:	21-01-2022 10:07:08	Atique Salmani	one old camera installed and camera nmbr 6 on off issue bresolved it's under observation and camera nmbr 12 reconction and all working ok.3 bnc used . total 4 cames .issue resolved.			
	23-10-2021 11:13:19	Atique Salmani	one hd dome hall camera changed anad also 1 SMPS changed and all cameras working ok .			