







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE4098 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|--------------------------|--|---|---------------|-----------|-----------------|--------|--------|------|---------------------|----------------|-----------|---|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----------------|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9820053157 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 23-10-2021 11:13:19 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Captain Kohal | Customer's Mobile : | 9820053157 | Name : | Captain Kohal | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 2 camera off issue | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | one hd dome hall camera changed anad also 1 SMPS changed and all cameras working ok . | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | one hd dome hall camera changed anad also 1 SMPS changed and all cameras working ok . | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-12-2021 11:04:40</td><td>Atique Salmani</td><td>Completed</td><td>one hd dome hall camera changed anad also 1 SMPS changed and all cameras working ok .</td><td></td></tr><tr><td>06-12-2021 09:39:03</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>23-10-2021 12:53:39</td><td>Atique Salmani</td><td>Awaiting Spares</td><td>hall one dome camera issue camera check dvr end camera faulty and terrace due to fabrication work painding .</td><td></td></tr><tr><td>23-10-2021 11:13:46</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>23-10-2021 11:13:19</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 06-12-2021 11:04:40 | Atique Salmani | Completed | one hd dome hall camera changed anad also 1 SMPS changed and all cameras working ok . |  | 06-12-2021 09:39:03 | Atique Salmani | New | | - | 23-10-2021 12:53:39 | Atique Salmani | Awaiting Spares | hall one dome camera issue camera check dvr end camera faulty and terrace due to fabrication work painding . |  | 23-10-2021 11:13:46 | Atique Salmani | New | | - | 23-10-2021 11:13:19 | Atique Salmani | New | | - |
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| 23-10-2021 11:13:19 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Previous Complain History : | Date Time | Technician Name | Remark |
|--|---------------------|-----------------|---|
| | 21-01-2022 10:07:08 | Atique Salmani | one old camera installed and camera nmbr 6 on off issue bresolved it's under observation and camera nmbr 12 reconction and all working ok.3 bnc used . total 4 comes .issue resolved. |
| | 07-01-2022 05:52:28 | Atique Salmani | 3 cameras changed and dvr end also 2 bnc changed and all working ok. old cameras hand over to Aryan sir . |