







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3421																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9820053157																																		
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																															
Ticket Type :	Call Basis	Date & Time :	12-07-2021 02:57:13																																
Vendor Details :																																			
Company Name/Client Name :	Captain Kohal	Customer's Mobile :	9820053157	Name :	Captain Kohal																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	4 cameras not working Ivms to be activated																																		
Technician Comment :	10 mtr cabling done and DVR port. forwarding online done in ivms one camera painding due to bracket break fabricator work .																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	10 mtr cabling done and DVR port. forwarding online done in ivms one camera painding due to bracket break fabricator work .																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-07-2021 08:10:22</td><td>Atique Salmani</td><td>Completed</td><td>10 mtr cabling done and DVR port. forwarding online done in ivms one camera painding due to bracket break fabricator work .</td><td></td></tr><tr><td>13-07-2021 10:38:49</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>12-07-2021 06:53:41</td><td>Atique Salmani</td><td>Work Pending</td><td>3 camera video issue resolved and 1 camera video issue pending and sand to 12 to 15 MTR cabling and c clip</td><td></td></tr><tr><td>12-07-2021 02:57:29</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>12-07-2021 02:57:13</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-07-2021 08:10:22	Atique Salmani	Completed	10 mtr cabling done and DVR port. forwarding online done in ivms one camera painding due to bracket break fabricator work .		13-07-2021 10:38:49	Atique Salmani	New		-	12-07-2021 06:53:41	Atique Salmani	Work Pending	3 camera video issue resolved and 1 camera video issue pending and sand to 12 to 15 MTR cabling and c clip		12-07-2021 02:57:29	Atique Salmani	New		-	12-07-2021 02:57:13	Atique Salmani	New		-
Date Time	Technician Name	Status	Remark	Sign																															
13-07-2021 08:10:22	Atique Salmani	Completed	10 mtr cabling done and DVR port. forwarding online done in ivms one camera painding due to bracket break fabricator work .																																
13-07-2021 10:38:49	Atique Salmani	New		-																															
12-07-2021 06:53:41	Atique Salmani	Work Pending	3 camera video issue resolved and 1 camera video issue pending and sand to 12 to 15 MTR cabling and c clip																																
12-07-2021 02:57:29	Atique Salmani	New		-																															
12-07-2021 02:57:13	Atique Salmani	New		-																															

Previous Complain History :			
	Date Time	Technician Name	Remark
	07-08-2023 10:11:49	Atique Salmani	Camera no 1 main gate new changed with box and connector and 7 nmbr again off so 1 nmbr camera swap against 7 nmbr and 8 nmbr terrace camera adjust verifocal and working ok all cameras .
	01-08-2023 10:51:11	Atique Salmani	Bike parking camera no vedeo issue resolved by reconnection and kichen side camera BNC changed And main gate camera angel set and lence clean but blurr and also terrace camera chenged new and shifted little a bit now all working ok but terrace and main gate camera need to changed .