







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
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Service Status Details : VE3065																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9820053157																																		
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																															
Ticket Type :	Complain	Date & Time :	11-05-2021 10:12:26																																
Vendor Details :																																			
Company Name/Client Name :	Captain Kohal	Customer's Mobile :	9820053157	Name :	Captain Kohal																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	1 camera issue and online issue																																		
Technician Comment :	shanti niketan one cable Faulty need to changed approx 175 mter Rj 6 and one camera checking panding.																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	shanti niketan one cable Faulty need to changed approx 175 mter Rj 6 and one camera checking panding.																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-05-2021 02:48:30</td><td>Atique Salmani</td><td>Completed</td><td></td><td>-</td></tr><tr><td>11-05-2021 02:11:01</td><td>Atique Salmani</td><td>Work Pending</td><td>shanti niketan one cable Faulty need to changed approx 175 mter Rj 6 and one camera checking panding.</td><td></td></tr><tr><td>11-05-2021 01:56:20</td><td>Atique Salmani</td><td>Completed</td><td>3 cameras issue one bnc changed from Dvr end and 2 cameras reconetion one is terrace and one is maine gate camera all working ok. also collect cheque.</td><td></td></tr><tr><td>11-05-2021 10:13:02</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>11-05-2021 10:12:26</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-05-2021 02:48:30	Atique Salmani	Completed		-	11-05-2021 02:11:01	Atique Salmani	Work Pending	shanti niketan one cable Faulty need to changed approx 175 mter Rj 6 and one camera checking panding.		11-05-2021 01:56:20	Atique Salmani	Completed	3 cameras issue one bnc changed from Dvr end and 2 cameras reconetion one is terrace and one is maine gate camera all working ok. also collect cheque.		11-05-2021 10:13:02	Atique Salmani	New		-	11-05-2021 10:12:26	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	07-08-2023 10:11:49	Atique Salmani	Camera no 1 main gate new changed with box and connector and 7 nmbr again off so 1 nmbr camera swap against 7 nmbr and 8 nmbr terrace camera adjust verifocal and working ok all cameras .
	01-08-2023 10:51:11	Atique Salmani	Bike parking camera no vedeo issue resolved by reconnection and kichen side camera BNC changed And main gate camera angel set and lence clean but blurr and also terrace camera chenged new and shifted little a bit now all working ok but terrace and main gate camera need to changed .