

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1795</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                             |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|----------------------------|------------|---------------|-----------|-----------------|--------|---------------------|----------------|---------------------------------------------------------------------------------------------|----------------|-----------|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                             |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                             |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820053157                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                             |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                             | <b>Technician Mobile :</b> | 8080922984 |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                                                    | 07-09-2020 01:11:41        |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                             |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | Captain Kohal-Palghar                                                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :                                                                         | 9820053157                 | Name :     | Captain Kohal |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                             |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                             |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                             |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                             | Type :                     |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                             |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | not able to view cameras online                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                             |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                             |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                             |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | cameras done online.                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                             |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-11-2020 11:30:52</td><td>Atique Salmani</td><td>Completed</td><td></td><td>-</td></tr><tr><td>07-09-2020 01:11:54</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>07-09-2020 01:11:41</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                             |                            |            |               | Date Time | Technician Name | Status | Remark              | Sign           | 25-11-2020 11:30:52                                                                         | Atique Salmani | Completed |  | - | 07-09-2020 01:11:54 | Atique Salmani | New |  | - | 07-09-2020 01:11:41 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                                      | Remark                     | Sign       |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 25-11-2020 11:30:52                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                                                                                   |                            | -          |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 07-09-2020 01:11:54                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                         |                            | -          |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 07-09-2020 01:11:41                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                         |                            | -          |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-03-2020 05:46:13</td><td>Atique Salmani</td><td>monitor installed and working ok and alsobtold to mohit electrician for location as servey.</td></tr></tbody></table>                                                                                                                                                    |                                                                                             |                            |            |               | Date Time | Technician Name | Remark | 03-03-2020 05:46:13 | Atique Salmani | monitor installed and working ok and alsobtold to mohit electrician for location as servey. |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                                      |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 03-03-2020 05:46:13                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                     | monitor installed and working ok and alsobtold to mohit electrician for location as servey. |                            |            |               |           |                 |        |                     |                |                                                                                             |                |           |  |   |                     |                |     |  |   |                     |                |     |  |   |