Vallabh Enterprises

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Service Status Details : VE1679 **Priority** : High **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9820053157 **No. :** Technician Atique Salmani **Technician Mobile** 8080922984 Name : Complain Date & Time : 12-08-2020 11:38:51 **Ticket Type :** Vendor Details : Company Captain Kohal Customer's Mobile 9820053157 Captain Kohal Name : Name/Client Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: not able to view in phone online issue somtime bcz there is loose conction with Router so reccrimp Router side Dvr port Technician nmbr 4 in tp link Router and also fare weling this Dvr lan cable its working ok. **Comment**: Complain Desktop - Apurva Vajaria **Operator** : **Remark** : online issue somtime bcz there is loose conction with Router so reccrimp Router side Dvr port nmbr 4 in tp link Router and also fare weling this Dvr lan cable its working ok. **Status History :** Date Time **Technician Name** Status Remark Sign 13-08-2020 06:41:50 Atique Salmani Completed online issue somtime bcz there is loose conction with Router so reccrimp Router side Dvr port nmbr 4 in tp link Router and also fare weling this Dvr lan cable its working ok. 13-08-2020 04:50:22 Atique Salmani New 12-08-2020 11:39:48 Atique Salmani New 12-08-2020 11:38:51 Atique Salmani New _

Previous Complain History :	Date Time	Technician Name	Remark
	07-08-2023 10:11:49	Atique Salmani	Camera no 1 main gate new changed with box and connector and 7 nmbr again off so 1 nmbr camera swap against 7 nmbr and 8 nmbr terrace camera adjust verifocal and working ok all cameras .
	01-08-2023 10:51:11	Atique Salmani	Bike parking camera no vedeo issue resolved by reconnection and kichen side camera BNC changed And main gate camera angel set and lence clean but blurr and also terrace camera chenged new and shifted little a bit now all working ok but terrace and main gate camera need to changed .