## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE1292 |   |  |                 |           |   |        |                  |  |
|---------------------------------|---|--|-----------------|-----------|---|--------|------------------|--|
| Priority:                       | High  |  |                 |           |   |        |                  |  |
| Created By:                     | Admin - Apurva Vajaria  |  |                 |           |   |        |                  |  |
| Complaint Mob.<br>No. :         | 9820053157  |  |                 |           |   |        |                  |  |
| Technician Name                 | Atique Salmani  |  |                 |           | Technician 8080<br>Mobile :   |        | 080922984        |  |
| Ticket Type :                   | Complain Date & T   |  | Time :          | 03-03-2   | 03-03-2020 05:46:13   |        |                  |  |
| Vendor Details :                |   |  |                 |           |   |        |                  |  |
| Company<br>Name/Client Name :   | Captain Kohal-<br>Palghar Customer<br>Mobile :  |  | r's             | 9820053   | 3157  | Name : | Captain<br>Kohal |  |
| Address:                        |   |  |                 |           |   |        |                  |  |
| Mumbai,,,, Maharashtra          |   |  |                 |           |   |        |                  |  |
| AMC Details:                    |   |  |                 |           |   |        |                  |  |
| Expiry Date :                   | 01-01-1970 05:30:00   |  |                 | Type:     | Type:   |        |                  |  |
| <b>Product Name :</b>           | CCTV  |  |                 |           |   |        |                  |  |
| Complain:                       | 2 cameras survey to be done 1 Monitor need to install also reach site at 10 am              |  |                 |           |   |        |                  |  |
| Technician<br>Comment :         | monitor installed and working ok and alsobtold to mohit electrician for location as servey. |  |                 |           |   |        |                  |  |
| Complain<br>Operator :          | Desktop - Apurva Vajaria  |  |                 |           |   |        |                  |  |
| Remark:                         | monitor installed and working ok and alsobtold to mohit electrician for location as servey. |  |                 |           |   |        |                  |  |
| Status History :                | Date Time   | Technician Name  |                 | Status    | Remark  |        | Sign             |  |
|                                 | 04-03-2020 02:37:02   | Atique Salmani Atique Salmani Atique Salmani Atique Salmani Atique Salmani |                 | Completed | monitor installed and working ok and alsobtold to mohit electrician for location as servey. |        |                  |  |
|                                 | 03-03-2020 05:46:27   |  |                 | New       |   |        | -                |  |
|                                 | 03-03-2020 05:46:23   |  |                 | New       |   |        | -                |  |
|                                 | 03-03-2020 05:46:23   |  |                 | New       |   |        | -                |  |
|                                 | 03-03-2020 05:46:14   |  |                 | New       |   |        | -                |  |
| Previous<br>Complain History    | Date Time   |  | Technician Name |           |   | Remark |                  |  |
| :                               | 07-09-2020 01:11:41   | Atique Salmani   |                 |           | cameras done online.  |        |                  |  |