## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status De	tails: VE10647						
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9820053157						
Technician Name :	Atique Salmani		Techn	ician Mobile :	: 8080922984		
Ticket Type :	Complain	Date & Time :	27-01-	-2024 12:43:47			
Vendor Details :							
Company Name/Client Name :	Captain Kohal	Customer's Mod	pile 98200	53157	Name :	Captain Kohal	
Address:			•				
Mumbai , , , , Maharashtra							
AMC Details:							
Expiry Date :	01-01-1970 05:30:00 Type:						
<b>Product Name:</b>	CCTV						
Complain:	cameras not clear issue						
Technician Comment :	One main gate clarity issue camera need to changed and 2 cameras garrage side reconnection done one ok one issue need to changed also becz cameras female connector cut so need to chenged and also dvr end some cable need to dressed .hdd working ok.						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	One main gate clarity issue camera need to changed and 2 cameras garrage side reconnection done one ok one issue need to changed also becz cameras female connector cut so need to chenged and also dvr end some cable need to dressed .hdd working ok.						
Status History :	Date Time	Technician Name	Status	Re	emark	Sign	
	30-01-2024 12:22:42	Atique Salmani	Work Pending	One main gate clarity issue camera need to changed and 2 cameras garrage side reconnection done one ok one issue need to changed also becz cameras female connector cut so need to chenged and also dvr end some cable need to dressed .hdd working ok.			
	30-01-2024 10:20:04	Atique Salmani	New			-	

Previous Complain History:	Date Time	Technician Name	Remark	
	25-01-2024 01:48:18	Atique Salmani	Hdd showing abnormal and also some bad sector so hdd formatted afyr permission Aryan sir and 16 nmbr camera issue resolved changed BNC boath side working ok hdd under observation.	
	26-09-2023 01:04:56	Atique Salmani	One camera back side coverd by dust so clean and one main gate camera down so set angel and working ok . And terrace main gate cameras need to color cameras bullet according to kohal sir .	