







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE13567																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9867723697																													
Technician Name :	Chandan Yadav		Technician Mobile :	9833262842																										
Ticket Type :	Complain	Date & Time :	17-12-2024 10:31:31																											
Vendor Details :																														
Company Name/Client Name :	BH Doshi And Co.	Customer's Mobile :	9867723697	Name :	Ca Biren Doshi																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	CCTV issue and online need to do																													
Technician Comment :	dvr lane port issued. dvr taking for the service centre.																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	dvr lane port issued. dvr taking for the service centre.																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-12-2024 11:42:40</td><td>ChandanYadav</td><td>Completed</td><td>dvr lane port issued. dvr taking for the service centre.</td><td></td></tr><tr><td>19-12-2024 10:50:12</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>17-12-2024 12:25:41</td><td>ChandanYadav</td><td>Work Pending</td><td>One camera issue resolved and dvr factory default done but online issue not connecting propr with lan continuous ping break need to update firmware or take dvr for service center Visit charge collect .</td><td></td></tr><tr><td>17-12-2024 10:31:40</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-12-2024 11:42:40	ChandanYadav	Completed	dvr lane port issued. dvr taking for the service centre.		19-12-2024 10:50:12	ChandanYadav	New		-	17-12-2024 12:25:41	ChandanYadav	Work Pending	One camera issue resolved and dvr factory default done but online issue not connecting propr with lan continuous ping break need to update firmware or take dvr for service center Visit charge collect .		17-12-2024 10:31:40	ChandanYadav	New		-
Date Time	Technician Name	Status	Remark	Sign																										
19-12-2024 11:42:40	ChandanYadav	Completed	dvr lane port issued. dvr taking for the service centre.																											
19-12-2024 10:50:12	ChandanYadav	New		-																										
17-12-2024 12:25:41	ChandanYadav	Work Pending	One camera issue resolved and dvr factory default done but online issue not connecting propr with lan continuous ping break need to update firmware or take dvr for service center Visit charge collect .																											
17-12-2024 10:31:40	ChandanYadav	New		-																										
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-01-2025 10:34:41</td><td>Neeraj Chauhan</td><td>Online issue solved hik connect password forget and the browser issue is solved The camera is working okk</td></tr></tbody></table>					Date Time	Technician Name	Remark	03-01-2025 10:34:41	Neeraj Chauhan	Online issue solved hik connect password forget and the browser issue is solved The camera is working okk																			
Date Time	Technician Name	Remark																												
03-01-2025 10:34:41	Neeraj Chauhan	Online issue solved hik connect password forget and the browser issue is solved The camera is working okk																												