

# B K Infotech

**Regd. Office :** B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92  
**Support :** | **W :** <http://www.bkinfotech.in>  
**E :** [kalpesh@bkinfotech.in](mailto:kalpesh@bkinfotech.in)

| <b>Service Status Details : BK1280</b> |                                                                                                                                                                                                                                                                                                                                   |                                      |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|----------------------------|------------|-------------------|-----------|-----------------|--------|---------------------|----------------|---------------------|---------------------|------------------|--------------------------------------|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                              |                                      |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Kalpesh Jain                                                                                                                                                                                                                                                                                                              |                                      |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9594030262                                                                                                                                                                                                                                                                                                                        |                                      |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Manish Dhangar                                                                                                                                                                                                                                                                                                                    |                                      | <b>Technician Mobile :</b> | 9136841712 |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>             | 02-12-2019 02:25:44        |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                   |                                      |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| Company Name/Client Name :             | Brijda Impex                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :                  | 9594030262                 | Name :     | Brijda Impex Ajay |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                   |                                      |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                   |                                      |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                   |                                      |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                               |                                      | Type :                     |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | camera service cctv                                                                                                                                                                                                                                                                                                               |                                      |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| <b>Complain :</b>                      | meet rajesh sir for camera proper angel                                                                                                                                                                                                                                                                                           |                                      |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                   |                                      |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Kalpesh Jain                                                                                                                                                                                                                                                                                                            |                                      |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                   |                                      |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-12-2019 02:25:55</td><td>Manish Dhangar</td><td>New</td><td></td><td>-</td></tr><tr><td>02-12-2019 02:25:44</td><td>Manish Dhangar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                      |                            |            |                   | Date Time | Technician Name | Status | Remark              | Sign           | 02-12-2019 02:25:55 | Manish Dhangar      | New              |                                      | - | 02-12-2019 02:25:44 | Manish Dhangar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                   | Status                               | Remark                     | Sign       |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| 02-12-2019 02:25:55                    | Manish Dhangar                                                                                                                                                                                                                                                                                                                    | New                                  |                            | -          |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| 02-12-2019 02:25:44                    | Manish Dhangar                                                                                                                                                                                                                                                                                                                    | New                                  |                            | -          |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-12-2019 01:22:20</td><td>Manish Dhangar</td><td></td></tr><tr><td>11-12-2019 01:21:36</td><td>GaneshamMudaliar</td><td>Rack installation done 4 camera done</td></tr></tbody></table>                                   |                                      |                            |            |                   | Date Time | Technician Name | Remark | 11-12-2019 01:22:20 | Manish Dhangar |                     | 11-12-2019 01:21:36 | GaneshamMudaliar | Rack installation done 4 camera done |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                   | Remark                               |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| 11-12-2019 01:22:20                    | Manish Dhangar                                                                                                                                                                                                                                                                                                                    |                                      |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |
| 11-12-2019 01:21:36                    | GaneshamMudaliar                                                                                                                                                                                                                                                                                                                  | Rack installation done 4 camera done |                            |            |                   |           |                 |        |                     |                |                     |                     |                  |                                      |   |                     |                |     |  |   |