

B K Infotech

Regd. Office : 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India.
Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1128					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9594030262				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	31-10-2019 06:19:03		
Vendor Details :					
Company Name/Client Name :	Brijda Impex	Customer's Mobile :	9594030262	Name :	Brijda Impex Ajay
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Computer				
Complain :	2 machine issue mention machine no without fail				
Technician Comment :	On site reach Time : 5PM Comp Name : Brijda Impex pvt Ltd. Work : 3 System issue Status : 1) Urmila Madam system No Display issue 1 Ram Faulty. 1 ram working 2) Jyoti Madam system MS Office 2010 activate +Outlook configure Done. 3) TL system Google Chrome Not working issue resolved. System slow issue clear. 1 DDR 3 2 GB ram pick up form Urmila Madam system.				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 5PM Comp Name : Brijda Impex pvt Ltd. Work : 3 System issue Status : 1) Urmila Madam system No Display issue 1 Ram Faulty. 1 ram working 2) Jyoti Madam system MS Office 2010 activate +Outlook configure Done. 3) TL system Google Chrome Not working issue resolved. System slow issue clear. 1 DDR 3 2 GB ram pick up form Urmila Madam system.				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	31-10-2019 07:45:50	Dhiraj ManeMane	Completed	On site reach Time : 5PM Comp Name : Brijda Impex pvt Ltd. Work : 3 System issue Status : 1) Urmila Madam system No Display issue 1 Ram Faulty. 1 ram working 2) Jyoti Madam system MS Office 2010 activate +Outlook configure Done. 3) TL system Google Chrome Not working issue resolved. System slow issue clear. 1 DDR 3 2 GB ram pick up form Urmila Madam system.	
	31-10-2019 06:19:13	Dhiraj ManeMane	New		-
	31-10-2019 06:19:04	Dhiraj ManeMane	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	02-12-2019 02:25:44	Manish Dhangar	
	30-11-2019 01:25:22	Manish Dhangar	wire chake completed