




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9686																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9011148426																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	30-09-2023 01:15:20																						
Vendor Details :																									
Company Name/Client Name :	Sahyog CHSL	Customer's Mobile :	9011148426	Name :	Bipin Bhai																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-01-2022 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	8-9 cameras recording showing some error issue																								
Technician Comment :	All 19 cameras recording working ok check recording 22september working ok.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	All 19 cameras recording working ok check recording 22september working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-10-2023 11:03:44</td><td>Atique Salmani</td><td>Completed</td><td>All 19 cameras recording working ok check recording 22september working ok.</td><td></td></tr><tr><td>03-10-2023 10:29:12</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>30-09-2023 02:08:47</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-10-2023 11:03:44	Atique Salmani	Completed	All 19 cameras recording working ok check recording 22september working ok.		03-10-2023 10:29:12	Atique Salmani	New		-	30-09-2023 02:08:47	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-09-2023 01:13:28</td><td>Sonu Kumar</td><td>Cctv ppm done and camera resolution change before 1920/1080 after 1280/720</td></tr><tr><td>08-08-2023 10:24:42</td><td>Atique Salmani</td><td>Camera nmr 21 recording off becuz before it was connected import nmr 19 and someone Swap on port nmbr 21 and didn't active recording so data missing now 21 recording on and 19 off working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	25-09-2023 01:13:28	Sonu Kumar	Cctv ppm done and camera resolution change before 1920/1080 after 1280/720	08-08-2023 10:24:42	Atique Salmani	Camera nmr 21 recording off becuz before it was connected import nmr 19 and someone Swap on port nmbr 21 and didn't active recording so data missing now 21 recording on and 19 off working ok.											
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