## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status De	etails: VE9097						
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob.	9011148426						
Technician Name :	Atique Salmani		Technici	an Mobile	8080922984		
Ticket Type:	Complain	Date & Time :	08-08-20	08-08-2023 10:24:42			
Vendor Details :			•				
Company Name/Client Name:	Sahyog CHSL	Customer's Mobile :	9011148426		Name :	Bipin Bhai	
Address:							
Mumbai , , , , Ma	harashtra						
AMC Details :							
Expiry Date :	31-01-2022 12:00:	Type:		Non-Comprehensive			
<b>Product Name:</b>	CCTV						
Complain :	Some cameras off issue						
Technician Comment :	Camera nmr 21 recording off becz before it was connected import nmr 19 and someone Swap on port nmbr 21 and didn't active recording so data missing now 21 recording on and 19 off working ok.						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	Camera nmr 21 recording off becz before it was connected import nmr 19 and someone Swap on port nmbr 21 and didn't active recording so data missing now 21 recording on and 19 off working ok.						
<b>Status History:</b>	Date Time	Technician Name	Status	:	Remark	Sign	
	08-08-2023 01:20:22	Atique Salmani	Completed	before it was nmr 19 and s nmbr 21 and recording so	21 recording off becz connected import omeone Swap on port didn't active data missing now 21 and 19 off working	f <sup>EX</sup>	
	08-08-2023 10:24:47	Atique Salmani	New			-	

Previous Complain History :	Date Time	Technician Name	Remark
	03-07-2023 04:14:26	Ravi Rajbhar	ppm done off cctv system total 19 camera connecated and ok working done recoding going on in dvr 30 day password - Passw0rd
	01-06-2023 10:26:12	Sonu Kumar	All play back issue resolved working ok and pc slow work play back chek in one one matirix and camera no 6 off issue resolved working ok then computer is running slow and need to be updated