

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE8466 | | | | | | | | | | | | | | | | | | | | |
|--|--|--------------------------|---|---|------------|-----------|-----------------|--------|---------------------|---------------|---------------------|---------------------|---------------|---|---|---------------------|------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9011148426 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Sonu Kumar | | Technician Mobile : | 8454016444 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 01-06-2023 10:26:12 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Sahyog CHSL | Customer's Mobile : | 9011148426 | Name : | Bipin Bhai | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 31-01-2022 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | 19 camera 8 camera playback not functioning so please check once all camera playback | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | All play back issue resolved working ok and pc slow work play back chek in one one matirix and camera no 6 off issue resolved working ok then computer is running slow and need to be updated | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | All play back issue resolved working ok and pc slow work play back chek in one one matirix and camera no 6 off issue resolved working ok then computer is running slow and need to be updated | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-06-2023 11:47:25</td><td>Sonu Kumar</td><td>Completed</td><td>All play back issue resolved working ok and pc slow work play back chek in one one matirix and camera no 6 off issue resolved working ok then computer is running slow and need to be updated</td><td></td></tr><tr><td>01-06-2023 10:26:29</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 01-06-2023 11:47:25 | Sonu Kumar | Completed | All play back issue resolved working ok and pc slow work play back chek in one one matirix and camera no 6 off issue resolved working ok then computer is running slow and need to be updated |  | 01-06-2023 10:26:29 | Sonu Kumar | New | | - |
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| 01-06-2023 10:26:29 | Sonu Kumar | New | | - | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-05-2023 01:25:24</td><td>SantoshPathak</td><td></td></tr><tr><td>18-05-2023 05:42:22</td><td>SantoshPathak</td><td></td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 25-05-2023 01:25:24 | SantoshPathak | | 18-05-2023 05:42:22 | SantoshPathak | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | |
| 25-05-2023 01:25:24 | SantoshPathak | | | | | | | | | | | | | | | | | | | |
| 18-05-2023 05:42:22 | SantoshPathak | | | | | | | | | | | | | | | | | | | |