Vallabh Enterprises

Service Status Details : VE957					
Priority :	High				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9167344895				
Technician Name :	Anil Yadav		**Technician Mobile :**	8080922983	
Ticket Type :	Complain	**Date & Time :**	21-01-2020 06:28:52		
Vendor Details :					
Company Name/Client Name :	Konark CHS Ltd	Customer's Mobile :	9167344895	Name :	Bijal Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	VDP				
Complain :	302 video door phone issue 2nd floor CCTV camera issue Exit switch switch 5 new cards issue 301 card issue				
Technician Comment :	all card proper working now. 2nd and 5th floor cameras reconection then both camera proper working condition. 301 vdp already working fine.. 302 vdp is faulty this vdp of part not available so not repaired.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	all card proper working now. 2nd and 5th floor cameras reconection then both camera proper working condition. 301 vdp already working fine.. 302 vdp is faulty this vdp of part not available so not repaired.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	22-01-2020 11:19:30	AnilYadav	Completed	all card proper working now. 2nd and 5th floor cameras reconection then both camera proper working condition. 301 vdp already working fine.. 302 vdp is faulty this vdp of part not available so not repaired.	
	21-01-2020 06:29:56	AnilYadav	New		-
	21-01-2020 06:28:52	AnilYadav	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	13-01-2020 11:59:13		Gulam Bhai attended 14.1.2020 n solved
	06-01-2020 03:08:21	Ravi Rajbhar	302 vdp check but vdp faulty not repaired and intercom issue reslvoed but ex .no change (1204 - 302) (0801- 401) and 202 ok working and 201 line ok istument issue and 101 wering missing