




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8685					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9167344895				
Technician Name :	Kalpesh Subhash Gurav		Technician Mobile :	8879684054	
Ticket Type :	Complain	Date & Time :	27-06-2023 10:58:18		
Vendor Details :					
Company Name/Client Name :	Konark CHS Ltd	Customer's Mobile :	9167344895	Name :	Bijal Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-03-2021 12:00:00		Type :	Comprehensive	
Product Name :	CCTV				
Complain :	need to check audio for camera installed at first floor				
Technician Comment :	Hikvision VS Player Installed Pan Drive and given recording Date And Time 13/05/23 12:00 pm To 12:25 pm And Given Demo Bijal Sir How To Installed VS Player and Show Recording. Recoding Lock in DVR Flat No.403 Required New Telephone Flat No.303 OK				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Hikvision VS Player Installed Pan Drive and given recording Date And Time 13/05/23 12:00 pm To 12:25 pm And Given Demo Bijal Sir How To Installed VS Player and Show Recording. Recoding Lock in DVR Flat No.403 Required New Telephone Flat No.303 OK				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	28-06-2023 05:25:49	Kalpesh SubhashGurav	Completed	Hikvision VS Player Installed Pan Drive and given recording Date And Time 13/05/23 12:00 pm To 12:25 pm And Given Demo Bijal Sir How To Installed VS Player and Show Recording. Recoding Lock in DVR Flat No.403 Required New Telephone Flat No.303 OK	
	28-06-2023 10:42:59	Kalpesh SubhashGurav	New		-
	28-06-2023 10:42:57	Kalpesh SubhashGurav	New		-
	27-06-2023 06:35:46	Kalpesh SubhashGurav	Work Pending	Entrance IP Camera Audio Issue Pending	
	27-06-2023 11:43:49	Kalpesh SubhashGurav	Work Pending	Front Gate Camera Problem Solved 4x4 Box Shifting Because Water is going into the Box Out Side Camera Faulty So Send Our Service Center For Repair.	
	27-06-2023 10:58:47	Kalpesh SubhashGurav	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	30-06-2023 12:05:07	PravinJagade			
	28-06-2023 03:25:40	Kalpesh SubhashGurav	Flat no.302 Key Pad problem Solved		