




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE861																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9167344895																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Complain	Date & Time :	06-01-2020 03:08:21																						
Vendor Details :																									
Company Name/Client Name :	Konark CHS Ltd	Customer's Mobile :	9167344895	Name :	Bijal Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-03-2021 12:00:00		Type :	Comprehensive																					
Product Name :	VDP																								
Complain :	Need to 3 cards flat no: 302 VDP and intercom issue																								
Technician Comment :	302 vdp check but vdp faulty not repaired and intercom issue reslvoed but ex .no change (1204 - 302) (0801- 401) and 202 ok working and 201 line ok istument issue and 101 wering missing																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	302 vdp check but vdp faulty not repaired and intercom issue reslvoed but ex .no change (1204 - 302) (0801- 401) and 202 ok working and 201 line ok istument issue and 101 wering missing																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-01-2020 05:59:12</td><td>Ravi Rajbhar</td><td>Completed</td><td>302 vdp check but vdp faulty not repaired and intercom issue reslvoed but ex .no change (1204 - 302) (0801- 401) and 202 ok working and 201 line ok istument issue and 101 wering missing</td><td></td></tr><tr><td>07-01-2020 01:52:25</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>06-01-2020 03:08:21</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-01-2020 05:59:12	Ravi Rajbhar	Completed	302 vdp check but vdp faulty not repaired and intercom issue reslvoed but ex .no change (1204 - 302) (0801- 401) and 202 ok working and 201 line ok istument issue and 101 wering missing		07-01-2020 01:52:25	Ravi Rajbhar	New		-	06-01-2020 03:08:21	Ravi Rajbhar	New		-
Date Time	Technician Name	Status	Remark	Sign																					
07-01-2020 05:59:12	Ravi Rajbhar	Completed	302 vdp check but vdp faulty not repaired and intercom issue reslvoed but ex .no change (1204 - 302) (0801- 401) and 202 ok working and 201 line ok istument issue and 101 wering missing																						
07-01-2020 01:52:25	Ravi Rajbhar	New		-																					
06-01-2020 03:08:21	Ravi Rajbhar	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-07-2023 12:56:14</td><td>Atique Salmani</td><td>5 cameras issue resolved power was shorting so supply was blinking so checked and reconnection 2 cameras all 16 cameras working ok. ***All outside cameras working on joint and without box so need to changed cameras +box</td></tr><tr><td>11-07-2023 12:49:54</td><td>PravinJagade</td><td>5 meter HDMI cable installation done. DVR to tv</td></tr></tbody></table>					Date Time	Technician Name	Remark	31-07-2023 12:56:14	Atique Salmani	5 cameras issue resolved power was shorting so supply was blinking so checked and reconnection 2 cameras all 16 cameras working ok. ***All outside cameras working on joint and without box so need to changed cameras +box	11-07-2023 12:49:54	PravinJagade	5 meter HDMI cable installation done. DVR to tv											
Date Time	Technician Name	Remark																							
31-07-2023 12:56:14	Atique Salmani	5 cameras issue resolved power was shorting so supply was blinking so checked and reconnection 2 cameras all 16 cameras working ok. ***All outside cameras working on joint and without box so need to changed cameras +box																							
11-07-2023 12:49:54	PravinJagade	5 meter HDMI cable installation done. DVR to tv																							