




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE780</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9167344895																								
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	09-12-2019 02:18:36																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Konark CHS Ltd	Customer's Mobile :	9167344895	Name :	Bijal Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	31-03-2021 12:00:00		Type :	Comprehensive																					
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	3-4 cameras off																								
<b>Technician Comment :</b>	smpls faulty changed supply and one camera issue resolved working ok.																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	smpls faulty changed supply and one camera issue resolved working ok.																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-12-2019 09:43:02</td><td>Atique Salmani</td><td>Completed</td><td>smpls faulty changed supply and one camera issue resolved working ok.</td><td></td></tr><tr><td>09-12-2019 02:18:57</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>09-12-2019 02:18:37</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-12-2019 09:43:02	Atique Salmani	Completed	smpls faulty changed supply and one camera issue resolved working ok.		09-12-2019 02:18:57	Atique Salmani	New		-	09-12-2019 02:18:37	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-07-2023 12:56:14</td><td>Atique Salmani</td><td>5 cameras issue resolved power was shorting so supply was blinking so checked and reconnection 2 cameras all 16 cameras working ok. ***All outside cameras working on joint and without box so need to changed cameras +box</td></tr><tr><td>11-07-2023 12:49:54</td><td>PravinJagade</td><td>5 meter HDMI cable installation done. DVR to tv</td></tr></tbody></table>					Date Time	Technician Name	Remark	31-07-2023 12:56:14	Atique Salmani	5 cameras issue resolved power was shorting so supply was blinking so checked and reconnection 2 cameras all 16 cameras working ok. ***All outside cameras working on joint and without box so need to changed cameras +box	11-07-2023 12:49:54	PravinJagade	5 meter HDMI cable installation done. DVR to tv											
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