## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Detail	<b>ls</b> : VE7457								
Priority:	Low								
Created By:	Admin - Apurva Vajaria								
Complaint Mob.	9167344895								
Technician Name :	Sonu Kumar			Technician Mobile :		8454016444			
Ticket Type:	Complain Date & Time :		25-01-2023 11:16:44						
Vendor Details :									
Company Name/Client Name :	Konark CHS Ltd	Custo	omer's Mobile	9	167344895		Name:	Bijal Sir	
Address:									
Mumbai , , , , Maharashtra									
AMC Details:									
Expiry Date :	31-03-2021 12:00:		Type:		Comprehensive				
<b>Product Name:</b>	Access								
Complain:	Biometric not working								
Technician Comment :	Bio matrix not working issue resolved working ok								
Complain Operator :	Desktop - Apurva Vajaria								
Remark:	Bio matrix not working issue resolved working ok								
<b>Status History:</b>	Date Time		Technician Name		Status		Remark	Sign	
	25-01-2023 05:21:30		Sonu Kumar		Completed	Bio matrix not working issue resolved working ok		fmad	
	25-01-2023 11:16:53		Sonu Kumar		New			-	
Previous Complain History :	Date Time Tec		chnician Name		Remark				
	19-01-2023 01:53:58 Pra		ashant Nikalje		Door lock issued (not lock) reconnect magnetic lock and tight up glass bracket				
	04-01-2023 03:00:01 Atique Salm			Only one camera shifted and reinstalled becz lobby camera and it's urgent so done it and cable piping work painding.					