

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5583</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                               |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|------------|---------------------|---------------------|-------------|----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|--------------|------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                               |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                               |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9167344895                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                               |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                               | <b>Technician Mobile :</b>                                                                                           | 8080922984                                                                            |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>      | 28-05-2022 10:18:05                                                                                                  |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                               |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Konark CHS Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Customer's Mobile :</b>    | 9167344895                                                                                                           | <b>Name :</b>                                                                         | Bijal Sir |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                               |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                               |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                               |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 31-03-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                               | <b>Type :</b>                                                                                                        | Comprehensive                                                                         |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                               |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | no video issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                               |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | new w box cameras remooved form ground floor stair and 1st floor and old cameras installation done on same location.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                               |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                               |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | new w box cameras remooved form ground floor stair and 1st floor and old cameras installation done on same location.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                               |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-06-2022 03:48:46</td><td>Atique Salmani</td><td>Completed</td><td>new w box cameras remooved form ground floor stair and 1st floor and old cameras installation done on same location.</td><td></td></tr><tr><td>04-06-2022 10:26:47</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>28-05-2022 06:24:58</td><td>Atique Salmani</td><td>Work Pending</td><td>camera mode cheng w box camera not support DVR</td><td></td></tr><tr><td>28-05-2022 10:18:21</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>28-05-2022 10:18:06</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                               |                                                                                                                      |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign       | 04-06-2022 03:48:46 | Atique Salmani      | Completed   | new w box cameras remooved form ground floor stair and 1st floor and old cameras installation done on same location. |  | 04-06-2022 10:26:47 | Atique Salmani | New |  | - | 28-05-2022 06:24:58 | Atique Salmani | Work Pending | camera mode cheng w box camera not support DVR |  | 28-05-2022 10:18:21 | Atique Salmani | New |  | - | 28-05-2022 10:18:06 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                        | Remark                                                                                                               | Sign                                                                                  |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 04-06-2022 03:48:46                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                     | new w box cameras remooved form ground floor stair and 1st floor and old cameras installation done on same location. |  |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 04-06-2022 10:26:47                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                           |                                                                                                                      | -                                                                                     |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 28-05-2022 06:24:58                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Work Pending                  | camera mode cheng w box camera not support DVR                                                                       |  |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 28-05-2022 10:18:21                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                           |                                                                                                                      | -                                                                                     |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 28-05-2022 10:18:06                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                           |                                                                                                                      | -                                                                                     |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-05-2022 12:24:41</td><td>MayurYadav</td><td></td></tr><tr><td>16-05-2022 01:24:23</td><td>Munna Gupta</td><td>cctv system working properly.</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                               |                                                                                                                      |                                                                                       |           | Date Time | Technician Name | Remark | 18-05-2022 12:24:41 | MayurYadav |                     | 16-05-2022 01:24:23 | Munna Gupta | cctv system working properly.                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                        |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 18-05-2022 12:24:41                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                               |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 16-05-2022 01:24:23                    | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | cctv system working properly. |                                                                                                                      |                                                                                       |           |           |                 |        |                     |            |                     |                     |             |                                                                                                                      |                                                                                       |                     |                |     |  |   |                     |                |              |                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |