







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE350																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9167344895																																		
Technician Name :	Mahindra Prajapati		Technician Mobile :	8080922975																															
Ticket Type :	Complain	Date & Time :	16-09-2019 02:41:07																																
Vendor Details :																																			
Company Name/Client Name :	Konark CHS Ltd	Customer's Mobile :	9167344895	Name :	Bijal Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	Time And Attendance																																		
Complain :	cannot read fingerprint																																		
Technician Comment :	one biometric installation is done and 4 person finger done																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	one biometric installation is done and 4 person finger done																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-10-2019 05:24:33</td><td>MahindraPrajapati</td><td>Completed</td><td>one biometric installation is done and 4 person finger done</td><td></td></tr><tr><td>05-10-2019 05:22:23</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr><tr><td>16-09-2019 05:52:42</td><td>MahindraPrajapati</td><td>In Progress</td><td>bio matric display issue under repair</td><td></td></tr><tr><td>16-09-2019 03:39:16</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr><tr><td>16-09-2019 02:41:08</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-10-2019 05:24:33	MahindraPrajapati	Completed	one biometric installation is done and 4 person finger done		05-10-2019 05:22:23	MahindraPrajapati	New		-	16-09-2019 05:52:42	MahindraPrajapati	In Progress	bio matric display issue under repair		16-09-2019 03:39:16	MahindraPrajapati	New		-	16-09-2019 02:41:08	MahindraPrajapati	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-11-2019 11:49:02</td><td>AnilYadav</td><td>Reception camera not working because connection was dead. I do reconnection camera is working condition now. And 1st,2nd,3rd floors camera lens clean now good camera viewing.</td></tr><tr><td>19-10-2019 10:01:47</td><td>Ravi Rajbhar</td><td>302 . 502 intercom issue reslvoed and ok working done and 101 and 103 wering Breck and 101 port issue</td></tr></tbody></table>					Date Time	Technician Name	Remark	06-11-2019 11:49:02	AnilYadav	Reception camera not working because connection was dead. I do reconnection camera is working condition now. And 1st,2nd,3rd floors camera lens clean now good camera viewing.	19-10-2019 10:01:47	Ravi Rajbhar	302 . 502 intercom issue reslvoed and ok working done and 101 and 103 wering Breck and 101 port issue																					
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