## Vallabh Enterprises

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Service Status Details : VE3106 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9167344895 **No. :** Technician Ravi Rajbhar **Technician Mobile :** 8080922965 Name : Complain 21-05-2021 11:50:17 **Ticket Type : Date & Time : Vendor Details :** Konark CHS Ltd Customer's Mobile : 9167344895 Bijal Sir Company Name : Name/Client Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 31-03-2021 12:00:00 Comprehensive Expiry Date : Type : **Product Name :** Ppm CCTV / intercom PPM **Complain**: 1 th floor new hd Dome camera install (replacement against faulty) ok working done recording Technician **Comment** : check Also going on in DVR one manth work completed Complain Desktop - Apurva Vajaria **Operator** : **Remark** : 1 th floor new hd Dome camera install (replacement against faulty) ok working done recording check Also going on in DVR one manth work completed **Status History :** Technician **Date Time** Status Sign Remark Name 27-05-2021 1 th floor new hd Dome camera Ravi Rajbhar Completed 04:13:28 install ( replacement against (HG)b faulty) ok working done recording check Also going on in DVR one manth work completed 27-05-2021 New Ravi Rajbhar 12:03:37 25-05-2021 Ravi Rajbhar New 03:45:32 21-05-2021 Ravi Rajbhar In Progress ppm done all cameras lence 04:13:08 cleaning done also Dvr clean and check all settings make manu ally check list all details and one dome camera issue so collect for check n repair. 21-05-2021 Ravi Rajbhar New 11:50:48 21-05-2021 Ravi Rajbhar New 11:50:17

Previous Complain History :	Date Time	Technician Name	Remark
	31-07-2023 12:56:14	Atique Salmani	5 cameras issue resolved power was shorting so supply was blinking so checked and reconnection 2 cameras all 16 cameras working ok. ***All outside cameras working on joint and without box so need to changed cameras +box
	11-07-2023 12:49:54	PravinJagade	5 meter HDMI cable installation done. DVR to tv