




# Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2596</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9167344895																								
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	20-01-2021 07:16:55																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Konark CHS Ltd	<b>Customer's Mobile :</b>	9167344895	<b>Name :</b>	Bijal Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	31-03-2021 12:00:00		<b>Type :</b>	Comprehensive																					
<b>Product Name :</b>	Access																								
<b>Complain :</b>	biometric issue																								
<b>Technician Comment :</b>	bionmatrix issue resolved there iss issue from back plate not enough slot so dc pin is being band. so ise new dc and it's working ok..																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	bionmatrix issue resolved there iss issue from back plate not enough slot so dc pin is being band. so ise new dc and it's working ok..																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-01-2021 07:33:00</td><td>Atique Salmani</td><td>Completed</td><td>bionmatrix issue resolved there iss issue from back plate not enough slot so dc pin is being band. so ise new dc and it's working ok..</td><td></td></tr><tr><td>20-01-2021 07:17:25</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>20-01-2021 07:16:55</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-01-2021 07:33:00	Atique Salmani	Completed	bionmatrix issue resolved there iss issue from back plate not enough slot so dc pin is being band. so ise new dc and it's working ok..		20-01-2021 07:17:25	Atique Salmani	New		-	20-01-2021 07:16:55	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-07-2023 12:56:14</td><td>Atique Salmani</td><td>5 cameras issue resolved power was shorting so supply was blinking so checked and reconnection 2 cameras all 16 cameras working ok. ***All outside cameras working on joint and without box so need to changed cameras +box</td></tr><tr><td>11-07-2023 12:49:54</td><td>PravinJagade</td><td>5 meter HDMI cable installation done. DVR to tv</td></tr></tbody></table>					Date Time	Technician Name	Remark	31-07-2023 12:56:14	Atique Salmani	5 cameras issue resolved power was shorting so supply was blinking so checked and reconnection 2 cameras all 16 cameras working ok. ***All outside cameras working on joint and without box so need to changed cameras +box	11-07-2023 12:49:54	PravinJagade	5 meter HDMI cable installation done. DVR to tv											
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