




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2495																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9167344895																								
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																					
Ticket Type :	Complain	Date & Time :	29-12-2020 10:04:27																						
Vendor Details :																									
Company Name/Client Name :	Konark CHS Ltd	Customer's Mobile :	9167344895	Name :	Bijal Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-03-2021 12:00:00		Type :	Comprehensive																					
Product Name :	CCTV																								
Complain :	1 camera issue																								
Technician Comment :	01 camera issue solve by reconnection DVR side working ok																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	01 camera issue solve by reconnection DVR side working ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-12-2020 10:35:04</td><td>YasinShaikh</td><td>Completed</td><td>01 camera issue solve by reconnection DVR side working ok</td><td></td></tr><tr><td>29-12-2020 10:04:41</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>29-12-2020 10:04:27</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	29-12-2020 10:35:04	YasinShaikh	Completed	01 camera issue solve by reconnection DVR side working ok		29-12-2020 10:04:41	YasinShaikh	New		-	29-12-2020 10:04:27	YasinShaikh	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-07-2023 12:56:14</td><td>Atique Salmani</td><td>5 cameras issue resolved power was shorting so supply was blinking so checked and reconnection 2 cameras all 16 cameras working ok. ***All outside cameras working on joint and without box so need to changed cameras +box</td></tr><tr><td>11-07-2023 12:49:54</td><td>PravinJagade</td><td>5 meter HDMI cable installation done. DVR to tv</td></tr></tbody></table>					Date Time	Technician Name	Remark	31-07-2023 12:56:14	Atique Salmani	5 cameras issue resolved power was shorting so supply was blinking so checked and reconnection 2 cameras all 16 cameras working ok. ***All outside cameras working on joint and without box so need to changed cameras +box	11-07-2023 12:49:54	PravinJagade	5 meter HDMI cable installation done. DVR to tv											
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