

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14734</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                           |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|-------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|---------------------------------------------------------------------------|---------------------|----------------|---------------------------------------------|---|---------------------|------------------|-----------|-------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                           |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                           |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9167344895                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                           |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| <b>Technician Name :</b>                | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                           | <b>Technician Mobile :</b>                                                    | 9168762949                                                                            |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                  | 15-05-2025 03:32:18                                                           |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                           |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| Company Name/Client Name :              | Konark CHS Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Customer's Mobile :                                                       | 9167344895                                                                    | Name :                                                                                | Bijal Sir |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                           |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                           |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                           |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| Expiry Date :                           | 31-03-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                           | Type :                                                                        | Comprehensive                                                                         |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| <b>Product Name :</b>                   | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                           |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| <b>Complain :</b>                       | call is not connecting down to up flat no 302                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                           |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| <b>Technician Comment :</b>             | 302 flat no Check new handset it's working, but client handset me be problem.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                           |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                           |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| <b>Remark :</b>                         | 302 flat no Check new handset it's working, but client handset me be problem.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                           |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-05-2025 11:50:42</td><td>Rahul Mhapralkar</td><td>Closed</td><td></td><td>-</td></tr><tr><td>15-05-2025 04:33:14</td><td>Rahul Mhapralkar</td><td>Completed</td><td>302 flat no Check new handset it's working, but client handset me be problem.</td><td></td></tr><tr><td>15-05-2025 03:32:46</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                           |                                                                               |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 21-05-2025 11:50:42                                                       | Rahul Mhapralkar    | Closed         |                                             | - | 15-05-2025 04:33:14 | Rahul Mhapralkar | Completed | 302 flat no Check new handset it's working, but client handset me be problem. |  | 15-05-2025 03:32:46 | Rahul Mhapralkar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                    | Remark                                                                        | Sign                                                                                  |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| 21-05-2025 11:50:42                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Closed                                                                    |                                                                               | -                                                                                     |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| 15-05-2025 04:33:14                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                                                 | 302 flat no Check new handset it's working, but client handset me be problem. |  |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| 15-05-2025 03:32:46                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                       |                                                                               | -                                                                                     |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-05-2025 12:09:44</td><td>Ravi Rajbhar</td><td>Visited but work not done because require display phone to check the same</td></tr><tr><td>14-04-2025 10:46:06</td><td>Atique Salmani</td><td>503/602 intercom programming issue resolved</td></tr></tbody></table>                                                                                                                                                                                                                                  |                                                                           |                                                                               |                                                                                       |           | Date Time | Technician Name | Remark | 12-05-2025 12:09:44 | Ravi Rajbhar | Visited but work not done because require display phone to check the same | 14-04-2025 10:46:06 | Atique Salmani | 503/602 intercom programming issue resolved |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                    |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| 12-05-2025 12:09:44                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Visited but work not done because require display phone to check the same |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |
| 14-04-2025 10:46:06                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 503/602 intercom programming issue resolved                               |                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                           |                     |                |                                             |   |                     |                  |           |                                                                               |                                                                                       |                     |                  |     |  |   |