## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

E . vanabnsecure@yano						
Service Status Deta	nils: VE14302					
Priority:	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob. No. :	9167344895					
Technician Name	Ravi Rajbhar		Technician	<b>Mobile :</b> 8080922965		
Ticket Type :	Complain	Date & Time :	17-03-2025 02:25:47			
Vendor Details :						•
Company Name/Client Name :	Konark CHS Ltd	Customer's Mobile :	9167344895		Name :	Bijal Sir
Address :			•			•
Mumbai , , , , Maha	arashtra					
AMC Details :						
Expiry Date :	31-03-2021 12:00:00		Type:		Comprehensive	
<b>Product Name:</b>	CCTV					
Complain:	watchmen cabin phone issue					
Technician Comment :	Card issue then card remove and take to office					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	Card issue then card remove and take to office 09.04.2025 Ravi visited and new card installed and faulty return to client now intercom system working ok					
Status History :	Date Time	Technician Name	Status	Remark		Sign
	12-04-2025 01:02:33	Ravi Rajbhar	Completed	-		-
	09-04-2025 10:40:20	Ravi Rajbhar	New	-		-
	21-03-2025 11:39:52	Ravi Rajbhar	Work Pending	Card issue then card remove and take to office		Park
	20-03-2025 06:42:44	Ravi Rajbhar	New			-
	17-03-2025 02:25:56	Ravi Rajbhar	New			-
Previous Complain History :	Date Time	Technician Name	Remark			
	07-04-2025 11:23:15	Ravi Rajbhar	09.04.2025 - Ravi visited and recording issue solved			
	21-03-2025 07:14:00	Ravi Rajbhar	One cmaera issue resolved and ok working done camera side bnc pin change and cable check And new instrument install and ok working done against faulty			