




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE14077 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9167344895 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 15-02-2025 12:10:52 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Konark CHS Ltd | Customer's Mobile : | 9167344895 | Name : | Bijal Sir | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 31-03-2021 12:00:00 | | Type : | Comprehensive | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Intercom | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | flat no. 601 intercom issue | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | Client is saying for Saturday but phone is faulty keypad not working need to changed phone but1st need to chek line from flate send with 1 new instrument . | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | Client is saying for Saturday but phone is faulty keypad not working need to changed phone but1st need to chek line from flate send with 1 new instrument . | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-02-2025 11:53:03</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>17-02-2025 01:21:14</td><td>Atique Salmani</td><td>Client Side</td><td>Client is saying for Saturday but phone is faulty keypad not working need to changed phone but1st need to chek line from flate send with 1 new instrument .</td><td></td></tr><tr><td>17-02-2025 12:17:46</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>15-02-2025 04:36:01</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>15-02-2025 01:53:34</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 22-02-2025 11:53:03 | Atique Salmani | New | | - | 17-02-2025 01:21:14 | Atique Salmani | Client Side | Client is saying for Saturday but phone is faulty keypad not working need to changed phone but1st need to chek line from flate send with 1 new instrument . |  | 17-02-2025 12:17:46 | Atique Salmani | New | | - | 15-02-2025 04:36:01 | Atique Salmani | New | | - | 15-02-2025 01:53:34 | Atique Salmani | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-04-2025 11:23:15</td><td>Ravi Rajbhar</td><td>09.04.2025 - Ravi visited and recording issue solved</td></tr><tr><td>21-03-2025 07:14:00</td><td>Ravi Rajbhar</td><td>One cmaera issue resolved and ok working done camera side bnc pin change and cable check And new instrument install and ok working done against faulty</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 07-04-2025 11:23:15 | Ravi Rajbhar | 09.04.2025 - Ravi visited and recording issue solved | 21-03-2025 07:14:00 | Ravi Rajbhar | One cmaera issue resolved and ok working done camera side bnc pin change and cable check And new instrument install and ok working done against faulty | | | | | | | | | | | | | | | | | | | | | |
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