







# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1377</b>																														
<b>Priority :</b>	High																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9167344895																													
<b>Technician Name :</b>	Anil Yadav		<b>Technician Mobile :</b>	8080922983																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	14-03-2020 01:54:38																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Konark CHS Ltd	<b>Customer's Mobile :</b>	9167344895	<b>Name :</b>	Bijal Sir																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	31-03-2021 12:00:00		<b>Type :</b>	Comprehensive																										
<b>Product Name :</b>	Intercom																													
<b>Complain :</b>	Flat 103/104/201/301/401 check intercom issue																													
<b>Technician Comment :</b>	complain resolved by someone.																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	complain resolved by someone.																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-06-2020 02:47:49</td><td>AnilYadav</td><td>Completed</td><td>complain resolved by someone.</td><td></td></tr><tr><td>16-03-2020 06:20:24</td><td>AnilYadav</td><td>Client Side</td><td>1). 104 krone side connection issue so not working.I do proper connection then working. 2). 103 not available client today. 3). 201 phone keypad not working. I do client other phone install issue solved. 4). 301 not intercom there. 5). 401 already inform cable issue confirm by Bijal bhai.</td><td></td></tr><tr><td>16-03-2020 10:09:40</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>14-03-2020 01:54:39</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-06-2020 02:47:49	AnilYadav	Completed	complain resolved by someone.		16-03-2020 06:20:24	AnilYadav	Client Side	1). 104 krone side connection issue so not working.I do proper connection then working. 2). 103 not available client today. 3). 201 phone keypad not working. I do client other phone install issue solved. 4). 301 not intercom there. 5). 401 already inform cable issue confirm by Bijal bhai.		16-03-2020 10:09:40	AnilYadav	New		-	14-03-2020 01:54:39	AnilYadav	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	31-07-2023 12:56:14	Atique Salmani	5 cameras issue resolved power was shorting so supply was blinking so checked and reconnection 2 cameras all 16 cameras working ok. ***All outside cameras working on joint and without box so need to changed cameras +box
	11-07-2023 12:49:54	PravinJagade	5 meter HDMI cable installation done. DVR to tv