

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12234</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                          |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|----------------|-------------------------|---------------------|----------------|----------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                          |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                          |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9167344895                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                          |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                          | <b>Technician Mobile :</b>                     | 8080922965                                                                            |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                                 | 24-07-2024 06:18:24                            |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                          |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :              | Konark CHS Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :                                      | 9167344895                                     | Name :                                                                                | Bijal Sir |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                          |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                          |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                          |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| Expiry Date :                           | 31-03-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                          | Type :                                         | Comprehensive                                                                         |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | flat no. 301 intercom not working (Need to send between 4 to 6)                                                                                                                                                                                                                                                                                                                                                                                                       |                                                          |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | flat no. 301 intercom line ok instrument issue                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                          |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | flat no. 301 intercom line ok instrument issue                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                          |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-07-2024 04:20:22</td><td>Ravi Rajbhar</td><td>Completed</td><td>flat no. 301 intercom line ok instrument issue</td><td></td></tr><tr><td>25-07-2024 11:44:18</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                          |                                                |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign           | 25-07-2024 04:20:22     | Ravi Rajbhar        | Completed      | flat no. 301 intercom line ok instrument issue           |  | 25-07-2024 11:44:18 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                   | Remark                                         | Sign                                                                                  |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| 25-07-2024 04:20:22                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                | flat no. 301 intercom line ok instrument issue |  |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| 25-07-2024 11:44:18                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                      |                                                | -                                                                                     |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-07-2024 03:53:17</td><td>Neeraj Chauhan</td><td>Pmm done system working</td></tr><tr><td>21-06-2024 02:52:31</td><td>Neeraj Chauhan</td><td>403 intercome issue solved and use 1 nos Rj 11 connector</td></tr></tbody></table>                                                                                                                              |                                                          |                                                |                                                                                       |           | Date Time | Technician Name | Remark | 17-07-2024 03:53:17 | Neeraj Chauhan | Pmm done system working | 21-06-2024 02:52:31 | Neeraj Chauhan | 403 intercome issue solved and use 1 nos Rj 11 connector |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                   |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| 17-07-2024 03:53:17                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Pmm done system working                                  |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |
| 21-06-2024 02:52:31                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 403 intercome issue solved and use 1 nos Rj 11 connector |                                                |                                                                                       |           |           |                 |        |                     |                |                         |                     |                |                                                          |                                                                                       |                     |              |     |  |   |