







# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE11168</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9167344895																								
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	20-03-2024 11:44:14																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Konark CHS Ltd	Customer's Mobile :	9167344895	Name :	Bijal Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	31-03-2021 12:00:00		Type :	Comprehensive																					
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	camera no. 5 off issue and flat no. 403 intercom issue																								
<b>Technician Comment :</b>	Lobby camera issue resolved but camera is too old and it also short sobit was off due to too heat and also BNC dc female connector cut so need to to changed in next same complain and intercom 403 issue resolved line was remooved so reconnection done working ok chekd by bijal .																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	Lobby camera issue resolved but camera is too old and it also short sobit was off due to too heat and also BNC dc female connector cut so need to to changed in next same complain and intercom 403 issue resolved line was remooved so reconnection done working ok chekd by bijal .																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-03-2024 05:35:47</td><td>Atique Salmani</td><td>Completed</td><td>Lobby camera issue resolved but camera is too old and it also short sobit was off due to too heat and also BNC dc female connector cut so need to to changed in next same complain and intercom 403 issue resolved line was remooved so reconnection done working ok chekd by bijal .</td><td></td></tr><tr><td>20-03-2024 05:13:34</td><td>Atique Salmani</td><td>Awaiting Spares</td><td>Lobby dome camera check near screen not working so collect dome camera</td><td></td></tr><tr><td>20-03-2024 11:44:26</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-03-2024 05:35:47	Atique Salmani	Completed	Lobby camera issue resolved but camera is too old and it also short sobit was off due to too heat and also BNC dc female connector cut so need to to changed in next same complain and intercom 403 issue resolved line was remooved so reconnection done working ok chekd by bijal .		20-03-2024 05:13:34	Atique Salmani	Awaiting Spares	Lobby dome camera check near screen not working so collect dome camera		20-03-2024 11:44:26	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	21-03-2024 01:11:13		
	11-03-2024 12:23:39	Neeraj Chauhan	Flats no 103 Ring and mic not working (line okk) Flat no 601 keypad not working Camera working okk