

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11089																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9167344895																																		
Technician Name :	Neeraj Chauhan		Technician Mobile :	8898885764																															
Ticket Type :	Complain	Date & Time :	11-03-2024 12:23:39																																
Vendor Details :																																			
Company Name/Client Name :	Konark CHS Ltd	Customer's Mobile :	9167344895	Name :	Bijal Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	31-03-2021 12:00:00		Type :	Comprehensive																															
Product Name :	Intercom																																		
Complain :	1)flat no. 103 - Intercom not working 2)flat no. 601 - Intercom Not working 3)TV 1 camera no video issue																																		
Technician Comment :	Flats no 103 Ring and mic not working (line okk) Flat no 601 keypad not working Camera working okk																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	Flats no 103 Ring and mic not working (line okk) Flat no 601 keypad not working Camera working okk																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-03-2024 02:40:08</td><td>Neeraj Chauhan</td><td>Closed</td><td></td><td>-</td></tr><tr><td>12-03-2024 11:42:32</td><td>Neeraj Chauhan</td><td>Completed</td><td>Flats no 103 Ring and mic not working (line okk) Flat no 601 keypad not working Camera working okk</td><td></td></tr><tr><td>12-03-2024 10:48:49</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>11-03-2024 01:25:18</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>11-03-2024 01:12:36</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-03-2024 02:40:08	Neeraj Chauhan	Closed		-	12-03-2024 11:42:32	Neeraj Chauhan	Completed	Flats no 103 Ring and mic not working (line okk) Flat no 601 keypad not working Camera working okk		12-03-2024 10:48:49	Neeraj Chauhan	New		-	11-03-2024 01:25:18	Neeraj Chauhan	New		-	11-03-2024 01:12:36	Neeraj Chauhan	New		-
Date Time	Technician Name	Status	Remark	Sign																															
13-03-2024 02:40:08	Neeraj Chauhan	Closed		-																															
12-03-2024 11:42:32	Neeraj Chauhan	Completed	Flats no 103 Ring and mic not working (line okk) Flat no 601 keypad not working Camera working okk																																
12-03-2024 10:48:49	Neeraj Chauhan	New		-																															
11-03-2024 01:25:18	Neeraj Chauhan	New		-																															
11-03-2024 01:12:36	Neeraj Chauhan	New		-																															
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-02-2024 12:03:24</td><td>Atique Salmani</td><td>TV no signal comming so chek and issue resolved by restart now working all cameras ok.alsochek recording and hdd normal .</td></tr><tr><td>15-01-2024 11:33:57</td><td>Sonu Kumar</td><td>Cctv access intercom ppm done</td></tr></tbody></table>					Date Time	Technician Name	Remark	20-02-2024 12:03:24	Atique Salmani	TV no signal comming so chek and issue resolved by restart now working all cameras ok.alsochek recording and hdd normal .	15-01-2024 11:33:57	Sonu Kumar	Cctv access intercom ppm done																					
Date Time	Technician Name	Remark																																	
20-02-2024 12:03:24	Atique Salmani	TV no signal comming so chek and issue resolved by restart now working all cameras ok.alsochek recording and hdd normal .																																	
15-01-2024 11:33:57	Sonu Kumar	Cctv access intercom ppm done																																	