## Vallabh Enterprises

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Service Status Details : VE8207 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 7303070534 **No. :** Technician Kalpesh Subhash Gurav **Technician Mobile** 8879684054 Name : Complain Date & Time : 26-04-2023 10:10:38 **Ticket Type : Vendor Details :** Damji Shamji Customer's Mobile 7303070534 Bhupesh Company Name : Name/Client Corporate Square Name : Address : Mumbai,,,400076, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** Ppm need to do cctv ppm **Complain**: PPM Completed DVR NO. 3 16 NO. Port issue 3rd floor Camera issue Technician **Comment**: Complain Desktop - Apurva Vajaria **Operator** : **Remark** : PPM Completed DVR NO. 3 16 NO. Port issue 3rd floor Camera issue **Status History : Date Time Technician Name** Status Remark Sign 26-04-2023 01:08:59 Kalpesh SubhashGurav Completed PPM Completed DVR NO. 3 16 NO. Port issue 3rd floor Camera issue 26-04-2023 10:10:59 Kalpesh SubhashGurav New **Previous** Technician **Date Time** Remark Complain Name **History** : 08-02-2023 Ravi Rajbhar Ppm done off cctv camera all camera ok working done Dvr no 1.22  $02 \cdot 29 \cdot 27$ day recoding going on on in dvr Dvr no 2. 24 day recoding going on in dvr Dvr no 3. recoding check but only 9 day going in dvr and dvr frame rate bit rate set 15/512 Before 18/1024 Total 46 camera ok working Tv viewing Cable saver done to shiva also 02-02-2023 Sonu Kumar Parking area all camera recording on and 1camera off issue resolved working ok and one camera pending  $03.02.2023\ensuremath{\,\text{-}}\xspace$  - Dilshad 11:33:33 visited 1 camera faulty 3rd floor corner location 16 camera dvr 1 port issue