## Vallabh Enterprises

**Regd. Office** : 401, shanti kutir, shivaji road, near thakur international school, kandivali(west) mumbai - 400067 Support : | W : www.vallabhenterprises.com E : vallabhsecure@yahoo.co.in

Service Status Details : VE7575 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 7303070534 **No. :** Technician Ravi Rajbhar **Technician Mobile** 8080922965 Name : AMC visiting Date & Time : 08-02-2023 02:29:27 **Ticket Type : Vendor Details :** Damji Shamji Customer's Mobile 7303070534 Bhupesh Company Name : Name/Client Corporate Square Name : Address : Mumbai,,, 400076, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** Ppm A wing CCTV PPM **Complain** : Ppm done off cctv camera all camera ok working done Dvr no 1. 22 day recoding going on on in **Technician** dvr Dvr no 2. 24 day recoding going on in dvr Dvr no 3. recoding check but only 9 day going in **Comment** : dvr and dvr frame rate bit rate set 15/512 Before 18/1024 Total 46 camera ok working Tv viewing Cable saver done to shiva also Complain Desktop - Apurva Vajaria **Operator** : **Remark** : Ppm done off cctv camera all camera ok working done Dvr no 1. 22 day recoding going on on in dvr Dvr no 2. 24 day recoding going on in dvr Dvr no 3. recoding check but only 9 day going in dvr and dvr frame rate bit rate set 15/512 Before 18/1024 Total 46 camera ok working Tv viewing Cable saver done to shiva also **Status History :** Technician **Date Time** Status Remark Sign Name 08-02-2023 Ppm done off cctv camera all camera Ravi Rajbhar Completed 05:05:26 ok working done Dvr no 1. 22 day recoding going on on in dvr Dvr no 2. 24 day recoding going on in dvr Dvr no 3. recoding check but only 9 day going in dvr and dvr frame rate bit rate set 15/512 Before 18/1024 Total 46 camera ok working Tv viewing Cable saver done to shiva also 08-02-2023 Ravi Rajbhar New 02:35:01

Previous Complain History :	Date Time	Technician Name	Remark
	02-02-2023 11:33:33	Sonu Kumar	Parking area all camera recording on and 1camera off issue resolved working ok and one camera pending 03.02.2023 - Dilshad visited 1 camera faulty 3rd floor corner location 16 camera dvr 1 port issue
	12-01-2023 11:24:23	Prashant Nikalje	