




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7516																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	7303070534																													
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																										
Ticket Type :	Complain	Date & Time :	02-02-2023 11:33:33																											
Vendor Details :																														
Company Name/Client Name :	Damji Shamji Corporate Square	Customer's Mobile :	7303070534	Name :	Bhupesh																									
Address :																														
Mumbai , , , 400076 , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	3rd DVR 3 camera off issue and parking side 1 camera recording issue																													
Technician Comment :	Parking area all camera recording on and 1camera off issue resolved working ok and one camera pending																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Parking area all camera recording on and 1camera off issue resolved working ok and one camera pending 03.02.2023 - Dilshad visited 1 camera faulty 3rd floor corner location 16 camera dvr 1 port issue																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-02-2023 05:00:51</td><td>Sonu Kumar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>04-02-2023 01:27:21</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>02-02-2023 07:36:43</td><td>Sonu Kumar</td><td>Work Pending</td><td>Parking area all camera recording on and 1camera off issue resolved working ok and one camera pending</td><td> 02/02/2023</td></tr><tr><td>02-02-2023 11:33:40</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-02-2023 05:00:51	Sonu Kumar	Completed		-	04-02-2023 01:27:21	Sonu Kumar	New		-	02-02-2023 07:36:43	Sonu Kumar	Work Pending	Parking area all camera recording on and 1camera off issue resolved working ok and one camera pending	 02/02/2023	02-02-2023 11:33:40	Sonu Kumar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-02-2023 02:29:27</td><td>Ravi Rajbhar</td><td>Ppm done off cctv camera all camera ok working done Dvr no 1. 22 day recoding going on in dvr Dvr no 2. 24 day recoding going on in dvr Dvr no 3. recoding check but only 9 day going in dvr and dvr frame rate bit rate set 15/512 Before 18/1024 Total 46 camera ok working Tv viewing Cable saver done to shiva also</td></tr><tr><td>12-01-2023 11:24:23</td><td>Prashant Nikalje</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	08-02-2023 02:29:27	Ravi Rajbhar	Ppm done off cctv camera all camera ok working done Dvr no 1. 22 day recoding going on in dvr Dvr no 2. 24 day recoding going on in dvr Dvr no 3. recoding check but only 9 day going in dvr and dvr frame rate bit rate set 15/512 Before 18/1024 Total 46 camera ok working Tv viewing Cable saver done to shiva also	12-01-2023 11:24:23	Prashant Nikalje																	
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