


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7144</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	7303070534				
<b>Technician Name :</b>	Yogesh Desai		<b>Technician Mobile :</b>	8080922963	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	20-12-2022 11:41:06		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Damji Shamji Corporate Square	<b>Customer's Mobile :</b>	7303070534	<b>Name :</b>	Bhupesh
<b>Address :</b>					
Mumbai , , , 400076 , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	4 cameras off issue				
<b>Technician Comment :</b>	four cameras were not working as the dvr no 2 was not working therefore all cameras in dvr no 2 were not working from dec 16. dvr power supply plug was not inserted in switch board that was the reason behind which dvr was off . dvr is currently working now and also recording is working of all cameras . all three dvr can be viewed on client monitor through ivms software. all cameras are working. dvr no 1 16 no port camera port not working camera and cable ok. dvr no 2 fourth floor right hand side camera issue cable ok.				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	four cameras were not working as the dvr no 2 was not working therefore all cameras in dvr no 2 were not working from dec 16. dvr power supply plug was not inserted in switch board that was the reason behind which dvr was off . dvr is currently working now and also recording is working of all cameras . all three dvr can be viewed on client monitor through ivms software. all cameras are working. dvr no 1 16 no port camera port not working camera and cable ok. dvr no 2 fourth floor right hand side camera issue cable ok.				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	20-12-2022 03:32:44	YogeshDesai	Completed	four cameras were not working as the dvr no 2 was not working therefore all cameras in dvr no 2 were not working from dec 16. dvr power supply plug was not inserted in switch board that was the reason behind which dvr was off . dvr is currently working now and also recording is working of all cameras . all three dvr can be viewed on client monitor through ivms software. all cameras are working. dvr no 1 16 no port camera port not working camera and cable ok. dvr no 2 fourth floor right hand side camera issue cable ok.	
	20-12-2022 11:41:12	YogeshDesai	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	16-12-2022 10:45:39	Shiva Meena	Daresing done and ppm done aal camera ok and 192.168.0.201 site PC not canecated wark complete		
	15-12-2022 09:54:43		Dilshad visited on 15.12.2022 - 15 cameras off issue there was power supply issue 2 new power supply installed 14 cameras are activated and 1 camera issue faulty		