




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7114																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	7303070534																			
Technician Name :	Shiva Meena		Technician Mobile :	7489567735																
Ticket Type :	AMC visiting	Date & Time :	16-12-2022 10:45:39																	
Vendor Details :																				
Company Name/Client Name :	Damji Shamji Corporate Square	Customer's Mobile :	7303070534	Name :	Bhupesh															
Address :																				
Mumbai , , , 400076 , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	Ppm																			
Complain :	CCTV ppm need to do																			
Technician Comment :	Daresing done and ppm done aal camera ok and 192.168.0.201 site PC not canecated wark complete																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Daresing done and ppm done aal camera ok and 192.168.0.201 site PC not canecated wark complete																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-12-2022 05:28:04</td><td>Shiva Meena</td><td>Completed</td><td>Daresing done and ppm done aal camera ok and 192.168.0.201 site PC not canecated wark complete</td><td></td></tr><tr><td>16-12-2022 10:46:42</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-12-2022 05:28:04	Shiva Meena	Completed	Daresing done and ppm done aal camera ok and 192.168.0.201 site PC not canecated wark complete		16-12-2022 10:46:42	Shiva Meena	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-12-2022 11:41:06</td><td>YogeshDesai</td><td>four cameras were not working as the dvr no 2 was not working therefore all cameras in dvr no 2 were not working from dec 16. dvr power supply plug was not inserted in switch board that was the reason behind which dvr was off . dvr is currently working now and also recording is working of all cameras . all three dvr can be viewed on client monitor through ivms software. all cameras are working. dvr no 1 16 no port camera port not working camera and cable ok. dvr no 2 fourth floor right hand side camera issue cable ok.</td></tr><tr><td>15-12-2022 09:54:43</td><td></td><td>Dilshad visited on 15.12.2022 - 15 cameras off issue there was power supply issue 2 new power supply installed 14 cameras are activated and 1 camera issue faulty</td></tr></tbody></table>					Date Time	Technician Name	Remark	20-12-2022 11:41:06	YogeshDesai	four cameras were not working as the dvr no 2 was not working therefore all cameras in dvr no 2 were not working from dec 16. dvr power supply plug was not inserted in switch board that was the reason behind which dvr was off . dvr is currently working now and also recording is working of all cameras . all three dvr can be viewed on client monitor through ivms software. all cameras are working. dvr no 1 16 no port camera port not working camera and cable ok. dvr no 2 fourth floor right hand side camera issue cable ok.	15-12-2022 09:54:43		Dilshad visited on 15.12.2022 - 15 cameras off issue there was power supply issue 2 new power supply installed 14 cameras are activated and 1 camera issue faulty						
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