Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status Details : VE7095									
Priority:	Low								
Created By:	Admin - Apurva Vajaria								
Complaint Mob.	7303070534								
Technician Name :				Technician Mobile					
Ticket Type :	Complain	omplain Date & Time		15-12-2022 09:54:43					
Vendor Details :									
Company Name/Client Name :	Damji Shamji Customer's Corporate Square		Mobile	7303070534		Name:	Name : Bhup		esh
Address:									
Mumbai,,,400076, Maharashtra									
AMC Details :									
Expiry Date :	01-01-1970 05:30:00			Type:					
Product Name:	CCTV								
Complain:	8 -9 camera off issue								
Technician Comment :									
Complain Operator :	Desktop - Apurva Vajaria								
Remark:	Dilshad visited on 15.12.2022 - 15 cameras off issue there was power supply issue 2 new power supply installed 14 cameras are activated and 1 camera issue faulty								
Status History :	Date Time		Technician Name		Status		Rem	nark	Sign
	20-12-2022 12:21:28					Completed			-
	15-12-2022 11:54:31			New					-
Previous Complain History :	Date Time	Technician Na	ame		Remark				
and the second	20-12-2022 11:41:06	th dv th nc ca ca w si		our cameras were not working as the dvr no 2 was not working herefore all cameras in dvr no 2 were not working from dec 16. Ivr power supply plug was not inserted in switch board that was he reason behind which dvr was off. dvr is currently working low and also recording is working of all cameras. all three dvr an be viewed on client monitor through ivms software. all ameras are working. dvr no 1 16 no port camera port not working camera and cable ok. dvr no 2 fourth floor right hand ide camera issue cable ok.					
	16-12-2022 10:45:39	Shiva Meena		Daresing done and ppm done aal camera ok and 192.168.0.201 site PC not canecated wark complete					