

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE866																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9999781605																								
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																					
Ticket Type :	Complain	Date & Time :	06-01-2020 07:13:11																						
Vendor Details :																									
Company Name/Client Name :	Shoppers Stop Limited - Janakpuri	Customer's Mobile :	9999781605	Name :	Bhoopendra Singh																				
Address :																									
janakpuri , , , 110058 , Delhi																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	This is to inform you that we are using 4 TB hard disc in our CCTV DVR but the backup is only for 21 days. Request provide online support so that it can be increased to 30 days at least.																								
Technician Comment :	framerate bitrate setting done and under observation for 2 days 17.12.2019 se 08.01.2020 recording available 21 days																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	framerate bitrate setting done and under observation for 2 days 17.12.2019 se 08.01.2020 recording available 21 days																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-01-2020 05:36:58</td><td>YasinShaikh</td><td>Completed</td><td>framerate bitrate setting done and under observation for 2 days 17.12.2019 se 08.01.2020 recording available 21 days</td><td></td></tr><tr><td>08-01-2020 04:03:00</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>06-01-2020 07:13:11</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-01-2020 05:36:58	YasinShaikh	Completed	framerate bitrate setting done and under observation for 2 days 17.12.2019 se 08.01.2020 recording available 21 days		08-01-2020 04:03:00	YasinShaikh	New		-	06-01-2020 07:13:11	YasinShaikh	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-10-2019 12:22:27</td><td>Chandan Shiva</td><td>repaired hdd sent</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-10-2019 12:22:27	Chandan Shiva	repaired hdd sent														
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