## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Deta            | ils: VE9470                                                                                   |                   |                                                                                                                                                 |                                                                                               |              |  |
|--------------------------------|-----------------------------------------------------------------------------------------------|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|--------------|--|
| Priority:                      | Low                                                                                           |                   |                                                                                                                                                 |                                                                                               |              |  |
| Created By:                    | Admin - Apurva Vajaria                                                                        |                   |                                                                                                                                                 |                                                                                               |              |  |
| Complaint Mob.                 | 8657987107                                                                                    |                   |                                                                                                                                                 |                                                                                               |              |  |
| Technician Name :              | Ravi Rajbhar                                                                                  |                   | Technician M                                                                                                                                    | Cechnician Mobile 8080922965                                                                  |              |  |
| Ticket Type :                  | Complain D                                                                                    | Date & Time :     | 08-09-2023 03:03:54                                                                                                                             |                                                                                               |              |  |
| <b>Vendor Details:</b>         |                                                                                               |                   |                                                                                                                                                 |                                                                                               |              |  |
| Company<br>Name/Client Name :  | Ssl Juhu C                                                                                    | Customer's Mobile | 8657987107 Name:                                                                                                                                |                                                                                               | Bhavnesh Sir |  |
| Address:                       |                                                                                               |                   |                                                                                                                                                 | •                                                                                             |              |  |
| Mumbai , , , , Maha            | rashtra                                                                                       |                   |                                                                                                                                                 |                                                                                               |              |  |
| AMC Details:                   |                                                                                               |                   |                                                                                                                                                 |                                                                                               |              |  |
| Expiry Date :                  | 01-01-1970 05:30:0                                                                            | 0                 | Type:                                                                                                                                           |                                                                                               |              |  |
| <b>Product Name:</b>           | CCTV                                                                                          |                   |                                                                                                                                                 |                                                                                               |              |  |
| Complain:                      | DVR is linked with customer entry camera where showing IP issue.                              |                   |                                                                                                                                                 |                                                                                               |              |  |
| Technician<br>Comment :        | dvr to sarver room two cat 6 cable criping done both side and one camera bluer issue resloved |                   |                                                                                                                                                 |                                                                                               |              |  |
| Complain<br>Operator :         | Desktop - Apurva Vajaria                                                                      |                   |                                                                                                                                                 |                                                                                               |              |  |
| Remark:                        | dvr to sarver room two cat 6 cable criping done both side and one camera bluer issue resloved |                   |                                                                                                                                                 |                                                                                               |              |  |
| Status History :               | Date Time                                                                                     | Technician Nam    | e Status                                                                                                                                        | Remark                                                                                        | Sign         |  |
|                                | 09-09-2023 01:14:11                                                                           | Ravi Rajbhar      | Completed                                                                                                                                       | dvr to sarver room two<br>6 cable criping done be<br>side and one camera be<br>issue resloved | oth /        |  |
|                                | 09-09-2023 11:22:25                                                                           | Ravi Rajbhar      | New                                                                                                                                             |                                                                                               | -            |  |
| Previous Complain<br>History : | Date Time                                                                                     | Technician Name   |                                                                                                                                                 | Remark                                                                                        |              |  |
|                                | 22-07-2023 10:40:52                                                                           | Ravi Rajbhar      | two camera issuse resolved and ok working one camera need to chenge and one camera reconnecation done one old camera remove and hondover client |                                                                                               |              |  |
|                                | 03-07-2023 10:40:17                                                                           | Atique Salmani    |                                                                                                                                                 |                                                                                               |              |  |