




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE8586</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	8657987107																													
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	15-06-2023 03:49:37																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Ssl Juhu	<b>Customer's Mobile :</b>	8657987107	<b>Name :</b>	Bhavnes Sir																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																											
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	7 cameras not working																													
<b>Technician Comment :</b>	All 10 cameras issue resolved working ok check some cable continuity when not working check and resolved changed 15 BNC connector .																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	All 10 cameras issue resolved working ok check some cable continuity when not working check and resolved changed 15 BNC connector .																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-06-2023 05:58:19</td><td>Atique Salmani</td><td>Completed</td><td>All 10 cameras issue resolved working ok check some cable continuity when not working check and resolved changed 15 BNC connector .</td><td></td></tr><tr><td>19-06-2023 10:55:19</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>16-06-2023 10:31:05</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>15-06-2023 03:49:46</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-06-2023 05:58:19	Atique Salmani	Completed	All 10 cameras issue resolved working ok check some cable continuity when not working check and resolved changed 15 BNC connector .		19-06-2023 10:55:19	Atique Salmani	New		-	16-06-2023 10:31:05	Atique Salmani	New		-	15-06-2023 03:49:46	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-02-2023 10:46:43</td><td>Sonu Kumar</td><td>Hikvision 16 chanal dvr installed and 4tb hard disk install old dvr and harddisk hand over to bhunesh sir network ip setting done</td></tr><tr><td>20-10-2022 02:34:55</td><td>MayurYadav</td><td>access to download plugin and software for dvr make online in system not available not able to download plugin and software in system</td></tr></tbody></table>					Date Time	Technician Name	Remark	16-02-2023 10:46:43	Sonu Kumar	Hikvision 16 chanal dvr installed and 4tb hard disk install old dvr and harddisk hand over to bhunesh sir network ip setting done	20-10-2022 02:34:55	MayurYadav	access to download plugin and software for dvr make online in system not available not able to download plugin and software in system																
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