

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3316</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8657987107                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                | <b>Technician Mobile :</b>                                        | 8080922984                                                                            |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                                                                                                       | 28-06-2021 10:53:42                                               |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | Ssl Juhu                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Customer's Mobile :                                                                                                                            | 8657987107                                                        | Name :                                                                                | Bhavnes Sir |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                | Type :                                                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | 1 camera not working                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | SSL Juhu one camera installed and angel settings done working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | SSL Juhu one camera installed and angel settings done working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-06-2021 05:36:08</td><td>Atique Salmani</td><td>Completed</td><td>SSL Juhu one camera installed and angel settings done working ok.</td><td></td></tr><tr><td>28-06-2021 10:54:46</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>28-06-2021 10:53:42</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                |                                                                   |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 28-06-2021 05:36:08                                                                                                                            | Atique Salmani      | Completed      | SSL Juhu one camera installed and angel settings done working ok. |  | 28-06-2021 10:54:46 | Atique Salmani | New |  | - | 28-06-2021 10:53:42 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                                                                                                         | Remark                                                            | Sign                                                                                  |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 28-06-2021 05:36:08                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                                                      | SSL Juhu one camera installed and angel settings done working ok. |  |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 28-06-2021 10:54:46                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                                            |                                                                   | -                                                                                     |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 28-06-2021 10:53:42                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                                            |                                                                   | -                                                                                     |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-07-2023 10:40:52</td><td>Ravi Rajbhar</td><td>two camera issuse resolved and ok working one camera need to chenge and one camera reconecation done one old camera remove and hondover client</td></tr><tr><td>03-07-2023 10:40:17</td><td>Atique Salmani</td><td></td></tr></tbody></table>                                                                                                                                                                                   |                                                                                                                                                |                                                                   |                                                                                       |             | Date Time | Technician Name | Remark | 22-07-2023 10:40:52 | Ravi Rajbhar | two camera issuse resolved and ok working one camera need to chenge and one camera reconecation done one old camera remove and hondover client | 03-07-2023 10:40:17 | Atique Salmani |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                                                                                                         |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 22-07-2023 10:40:52                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | two camera issuse resolved and ok working one camera need to chenge and one camera reconecation done one old camera remove and hondover client |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 03-07-2023 10:40:17                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                |                                                                   |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                |                     |                |                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |