


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2510</b>					
<b>Priority :</b>	High				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	8657987107				
<b>Technician Name :</b>	Rishi Desai		<b>Technician Mobile :</b>	8369234074	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	31-12-2020 10:52:48		
<b>Vendor Details :</b>					
Company Name/Client Name :	Ssl Juhu	Customer's Mobile :	8657987107	Name :	Bhavnes Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	to show recording				
<b>Technician Comment :</b>	In Ssl juhu, Dvr no 1 of Multivizon 16Ch :2 sata , one Hdd is 2TB and second is 4TB. Recording is from 20.11.2020 to current date 31.12.2020. Back up of 5 minutes and 2 hour is successfull .and getting long time in for 10 hrs backup so suggested them to increase number od Hdd if they want more backup or else they have to take back up like this only. The Dvr no 1 is getting hanged while checking playback and backup . Dvr no 3 : 16Ch 2 sata dvr hdd is 4TB, Playback from 18.10.2020 to current date. Dvr num 2 is wbox dvr 16ch , tb hdd is isntalled playback from 25th dec to 31st dec				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	In Ssl juhu, Dvr no 1 of Multivizon 16Ch :2 sata , one Hdd is 2TB and second is 4TB. Recording is from 20.11.2020 to current date 31.12.2020. Back up of 5 minutes and 2 hour is successfull .and getting long time in for 10 hrs backup so suggested them to increase number od Hdd if they want more backup or else they have to take back up like this only. The Dvr no 1 is getting hanged while checking playback and backup . Dvr no 3 : 16Ch 2 sata dvr hdd is 4TB, Playback from 18.10.2020 to current date. Dvr num 2 is wbox dvr 16ch , tb hdd is isntalled playback from 25th dec to 31st dec				

<b>Status History :</b>	Date Time	Technician Name	Status	Remark	Sign
	31-12-2020 06:38:38	RishiDesai	Completed	In Ssl juhu, Dvr no 1 of Multivizion 16Ch :2 sata , one Hdd is 2TB and second is 4TB. Recording is from 20.11.2020 to current date 31.12.2020. Back up of 5 minutes and 2 hour is successfull .and getting long time in for 10 hrs backup so suggested them to increase number od Hdd if they want more backup or else they have to take back up like this only. The Dvr no 1 is getting hanged while checking playback and backup . Dvr no 3 : 16Ch 2 sata dvr hdd is 4TB, Playback from 18.10.2020 to current date. Dvr num 2 is wbox dvr 16ch , tb hdd is isntalled playback from 25th dec to 31st dec	
	31-12-2020 10:53:36	RishiDesai	New		-
	31-12-2020 10:52:48	RishiDesai	New		-
<b>Previous Complain History :</b>	Date Time	Technician Name	Remark		
	22-07-2023 10:40:52	Ravi Rajbhar	two camera issuse resolved and ok working one camera need to chenge and one camera reconneccation done one old camera remove and hondover client		
	03-07-2023 10:40:17	Atique Salmani			