

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7925</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9624781815																								
<b>Technician Name :</b>	Santosh Pathak		<b>Technician Mobile :</b>	8080922980																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	21-03-2023 10:58:44																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Mittal Court	Customer's Mobile :	9624781815	Name :	Bhavik Bhandari																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	EPABX																								
<b>Complain :</b>	epabx issue need to check																								
<b>Technician Comment :</b>																									
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	Kalpesh visited on 23.03.2023 - All extension check 29 extension panasonic cordless phone issue 21 Extension incoming programming done																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-03-2023 03:49:58</td><td>SantoshPathak</td><td>Completed</td><td></td><td>-</td></tr><tr><td>23-03-2023 10:59:45</td><td>SantoshPathak</td><td>New</td><td></td><td>-</td></tr><tr><td>21-03-2023 10:58:53</td><td>SantoshPathak</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-03-2023 03:49:58	SantoshPathak	Completed		-	23-03-2023 10:59:45	SantoshPathak	New		-	21-03-2023 10:58:53	SantoshPathak	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-02-2023 03:46:47</td><td>Siddhesh Chavan</td><td>cctv and epbax system and access all working ok camera working ok and all phone ok</td></tr><tr><td>12-12-2022 10:45:27</td><td>Ravi Rajbhar</td><td>ppm done off cctv camera ok working done but one camera off then cable check and recipring rj 45 canecator both side ok working done camera but some again again and camera seprate power supply used for camera and ok working but next time camera on off issue then collat camera and service center tv no video issue resolved access ok working done epbax check two phone battery change client side today and ok working done of spekar epbax all ex.no ok working done confrim to bhavik sir and our side check</td></tr></tbody></table>					Date Time	Technician Name	Remark	06-02-2023 03:46:47	Siddhesh Chavan	cctv and epbax system and access all working ok camera working ok and all phone ok	12-12-2022 10:45:27	Ravi Rajbhar	ppm done off cctv camera ok working done but one camera off then cable check and recipring rj 45 canecator both side ok working done camera but some again again and camera seprate power supply used for camera and ok working but next time camera on off issue then collat camera and service center tv no video issue resolved access ok working done epbax check two phone battery change client side today and ok working done of spekar epbax all ex.no ok working done confrim to bhavik sir and our side check											
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