




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7555																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9624781815																								
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																					
Ticket Type :	AMC visiting	Date & Time :	06-02-2023 03:46:47																						
Vendor Details :																									
Company Name/Client Name :	Mittal Court	Customer's Mobile :	9624781815	Name :	Bhavik Bhandari																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Ppm																								
Complain :	CCTV/EPABX/Access need to do ppm																								
Technician Comment :	cctv and epbax system and access all working ok camera working ok and all phone ok																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	cctv and epbax system and access all working ok camera working ok and all phone ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-02-2023 03:54:37</td><td>Siddhesh Chavan</td><td>Completed</td><td>cctv and epbax system and access all working ok camera working ok and all phone ok</td><td></td></tr><tr><td>08-02-2023 11:06:49</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>06-02-2023 03:46:59</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-02-2023 03:54:37	Siddhesh Chavan	Completed	cctv and epbax system and access all working ok camera working ok and all phone ok		08-02-2023 11:06:49	Siddhesh Chavan	New		-	06-02-2023 03:46:59	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-12-2022 10:45:27</td><td>Ravi Rajbhar</td><td>ppm done off cctv camera ok working done but one camera off then cable check and recriping rj 45 canecator both side ok working done camera but some again again and camera seprate power supply used for camera and ok working but next time camera on off issue then collat camera and service center tv no video issue resolved access ok working done epbax check two phone battery change client side today and ok working done of spekar epbax all ex.no ok working done confrim to bhavik sir and our side check</td></tr><tr><td>28-03-2022 05:59:17</td><td>Siddhesh Chavan</td><td>all camera working ok and Poe switch off and on and one camera no video issue resolved and under observation</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-12-2022 10:45:27	Ravi Rajbhar	ppm done off cctv camera ok working done but one camera off then cable check and recriping rj 45 canecator both side ok working done camera but some again again and camera seprate power supply used for camera and ok working but next time camera on off issue then collat camera and service center tv no video issue resolved access ok working done epbax check two phone battery change client side today and ok working done of spekar epbax all ex.no ok working done confrim to bhavik sir and our side check	28-03-2022 05:59:17	Siddhesh Chavan	all camera working ok and Poe switch off and on and one camera no video issue resolved and under observation											
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