


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7067</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9624781815				
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965	
<b>Ticket Type :</b>	AMC visiting	<b>Date &amp; Time :</b>	12-12-2022 10:45:27		
<b>Vendor Details :</b>					
Company Name/Client Name :	Mittal Court	Customer's Mobile :	9624781815	Name :	Bhavik Bhandari
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	Ppm				
<b>Complain :</b>	need to do CCTV/EPABX/Access ppm				
<b>Technician Comment :</b>	ppm done off cctv camera ok working done but one camera off then cable check and recipring rj 45 canecator both side ok working done camera but some again again and camera seprate power supply used for camera and ok working but next time camera on off issue then collat camera and service center tv no video issue resolved access ok working done epbax check two phone battery change client side today and ok working done of spekar epbax all ex.no ok working done confrim to bhavik sir and our side check				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	ppm done off cctv camera ok working done but one camera off then cable check and recipring rj 45 canecator both side ok working done camera but some again again and camera seprate power supply used for camera and ok working but next time camera on off issue then collat camera and service center tv no video issue resolved access ok working done epbax check two phone battery change client side today and ok working done of spekar epbax all ex.no ok working done confrim to bhavik sir and our side check				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	12-12-2022 02:12:14	Ravi Rajbhar	Completed	ppm done off cctv camera ok working done but one camera off then cable check and recirping rj 45 canecator both side ok working done camera but some again again and camera seprate power supply used for camera and ok working but next time camera on off issue then collat camera and service center tv no video issue resolved access ok working done ephax check two phone battery change client side today and ok working done of spekar ephax all ex.no ok working done confrim to bhavik sir and our side check	
	12-12-2022 10:45:51	Ravi Rajbhar	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	28-03-2022 05:59:17	Siddhesh Chavan	all camera working ok and Poe switch off and on and one camera no video issue resolved and under observation		
	28-02-2022 10:15:10	Ravi Rajbhar	one camera issue resolved and ok working done one camera recording not available to NVR 25/1/22 to 27/2/22 and today camera start and recording on one camera NVR password admin@123 user admin recording check 15/12/21 to 28/2/22		