## Vallabh Enterprises

**Regd. Office** : 401, shanti kutir, shivaji road, near thakur international school, kandivali(west) mumbai - 400067 Support : | W : www.vallabhenterprises.com E : vallabhsecure@yahoo.co.in

Service Status Details : VE10360 **Priority** : Low **Created By :** Admin - Apurva Vajaria Complaint 8779909151 Mob. No. : **Technician** Atique Salmani **Technician Mobile :** 8080922984 Name : Complain Date & Time : 23-12-2023 12:21:48 **Ticket Type : Vendor Details :** Tivon Park Customer's Mobile 8779909151 Bhavesh Sir Company Name : Name/Client E/F/G/H Wing Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: 1)F wing backside main gate cable need to check Camera nmbr 3 was hanging so fixed it proper and all 16 cameras recording was on so off all Technician recording only 4 cameras recording on and main construction gate side one camera cable faulty **Comment** : from joint to camera end so it's painding. Complain Desktop - Apurva Vajaria **Operator** : Camera nmbr 3 was hanging so fixed it proper and all 16 cameras recording was on so off all **Remark** : recording only 4 cameras recording on and main construction gate side one camera cable faulty from joint to camera end so it's painding. **Status History :** Technician **Date Time** Status Sign Remark Name 26-12-2023 Atique Salmani Completed 03:56:44 25-12-2023 Atique Salmani Work Pending Camera nmbr 3 was hanging so 05:04:29 fixed it proper and all 16 cameras recording was on so off all recording only 4 cameras recording on and main construction gate side one camera cable faulty from joint to camera end so it's painding. 25-12-2023 Atique Salmani New 10:02:08

Previous Complain History :	Date Time	Technician Name	Remark
	14-12-2023 10:36:10	PravinJagade	G wing 1 canera recordings off issue resolve working done and 1 camera view delete issue resolve. H wing office dvr 2 camera no video issue resolve and 1 camera falty and cable need to check. 3 dc use and 2 BNC use.
	23-11-2023 01:15:51	InzmamUl Haq	Tivon park F- WING Total camera 9 DVR Connect Working camera 6 2 camera lift OFF 1 lift BNC problem 2 lift power problem 3 car parking backside Playback 47 days 7/12/23 G-WING Total camera DVR Connect 10 Working camera 9 1 camera black side problem Playback 117days 7/12/23 H-WING Total camera DVR Connect 8 Working camera 8 All cera working done 10 pic BNC 5 PIC DC 4camera back side camera not working all cable check karne parega